



## 1 Phone as key (If Equipped)

The Mahindra phone as key is a secure, contactless solution that allows drivers to unlock, lock, and start their vehicles using compatible Android devices, iPhone, Apple Watch or NFC card, replacing keyfobs.

### NOTICE

*Phone as key is powered by NFC and is compliant with CCC. It securely stores key data in your phone's Secure Element, ensuring safety and convenience.*

Users can set up phone as key easily via the Me4U app, using supported iPhone (iOS version 26 and above), Google and Samsung devices (Android 13 and above) with NFC support.

Owner's can share their phone as key with up to 15 phones and watches of family members or friends through a secure link. shared key can be revoked by the Owner through Samsung / Google / Apple Wallet, vehicle's Center Information Display or ME4U app

### NOTICE

*Whenever the vehicle is accessed using phone as key or an NFC Card, ensure that the phone as key or NFC Card is with the driver before switching off the ignition, as it will be required again to restart the vehicle or to lock it.*

## 1.1 To lock/unlock the vehicle using phone as key:

Users can hold their supported device's NFC touch point against driver doors flush handle to lock / unlock the vehicle.

### NOTICE

*iPhone's NFC sensor is located at the top center, for Android device's NFC touch position may vary depending on the models. kindly refer device manual for NFC position.*

iPhone



Android





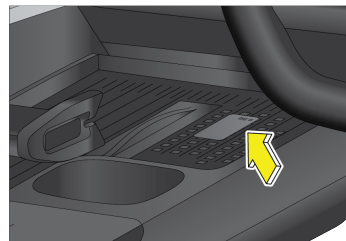
### Apple Watch



### NFC Card



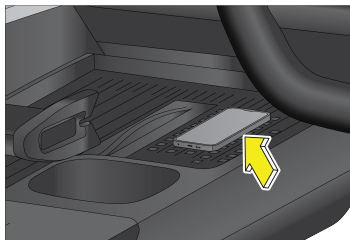
### NFC Card



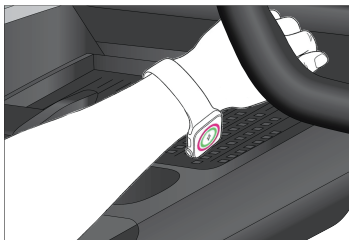
## 1.2 To start the vehicle using phone as key:

Place the supported device on the vehicle's wireless charging pad (Right side) to turn ON the ignition and press the SSS & brake to start the vehicle.

### iPhone



### Apple Watch



## 1.3 Phone as key (NFC) Compatible Device List

Any one of the below mentioned devices should be used for both owner and shared key pairing.

### Compatible Apple devices:

iPhone 17 / 17 Pro / 17 Pro Max / Air / 16 / 16 Plus / 16 Pro / 16 Pro Max / 15 / 15 Plus / 15 Pro / 15 Pro Max with iOS 26 or newer

Apple Watch Ultra 3 / Series 11/ 10 / 9 / 8 with watchOS 26 or newer.

### Compatible Samsung devices:

Galaxy S20 series (excluding S20 FE), Note20 series, S21 series (including S21 FE), S22 series, S23 series (including





S23 FE), S24 series (including S24 FE), S25 series (including S25 FE), S26 series, Z Flip 5G, Z Flip3, Z Flip4, Z Flip5, Z Flip6, Z Flip7, Z Flip7 FE, Z Fold2, Z Fold3, Z Fold4, Z Fold5, Z Fold6, Z Fold7, XCover7 Pro with Android 13 or newer

### Compatible Pixel devices:

Google Pixel 10 series / 9 series / 8 series / 7 series / 6 series / Fold with Android 13 or newer

### NOTICE

*Check your device specification on manufacturers website before using any devices.*

*Phone and Wallet app should be updated to latest version.*

## 1.4 Owner's phone as key Pairing initialization

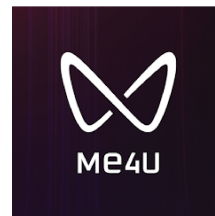
To setup phone as key, pairing initialization should be done through Me4U application.

Follow steps 1-4 if using the Me4U application for the first time or if profile set-up is not yet completed. If the user is already using Me4U application skip directly to step 5.

1. Download and install the Me4U applicable from play store/ App store using the following URL:

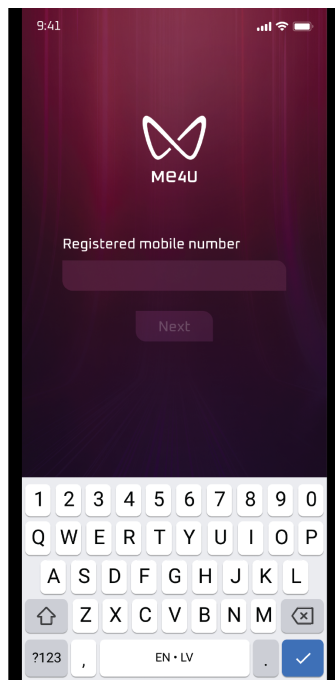
Android : [https://play.google.com/store/apps/details?id=com.mahindra.inglo&hl=en\\_IN](https://play.google.com/store/apps/details?id=com.mahindra.inglo&hl=en_IN).

iOS : <https://apps.apple.com/in/app/me4u-mahindra-esuv-for-you/id6739521743>

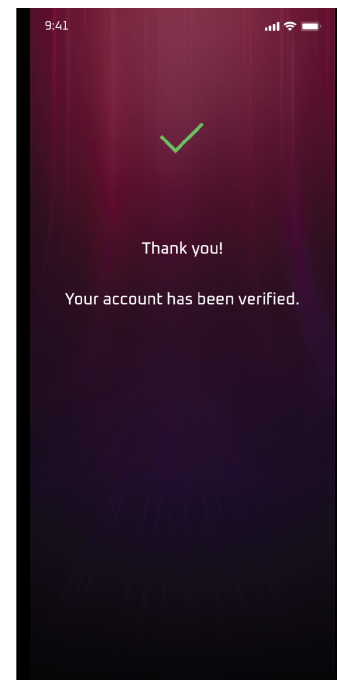
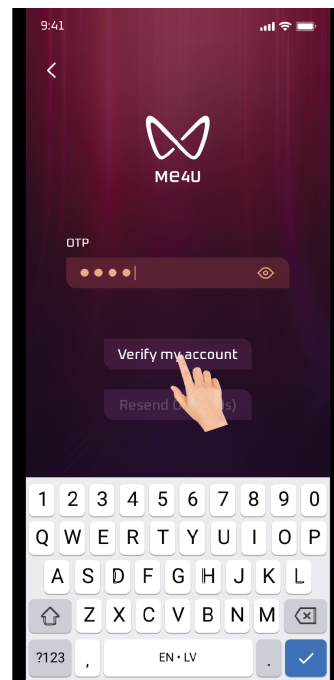




2. If using the app for the first time, enter the KYC registered mobile number.

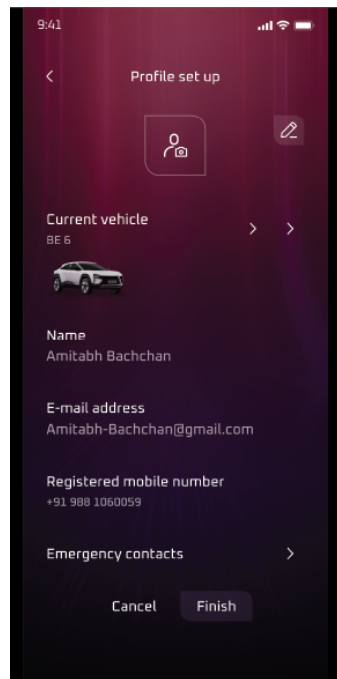
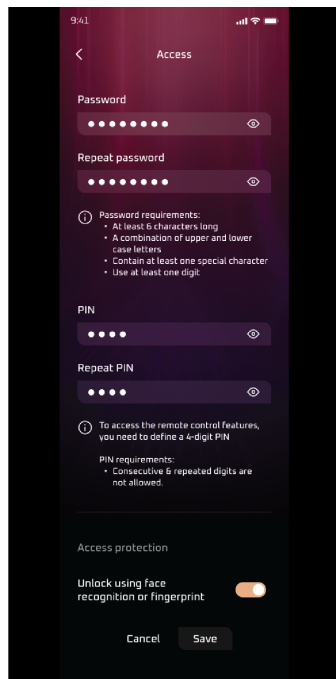


3. Enter the OTP and verify the account.

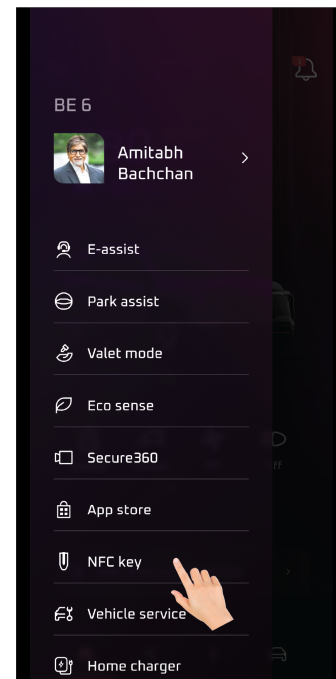
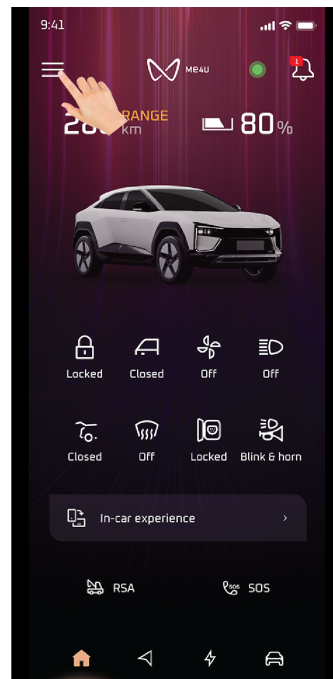




4. Set password, PIN and profile details.



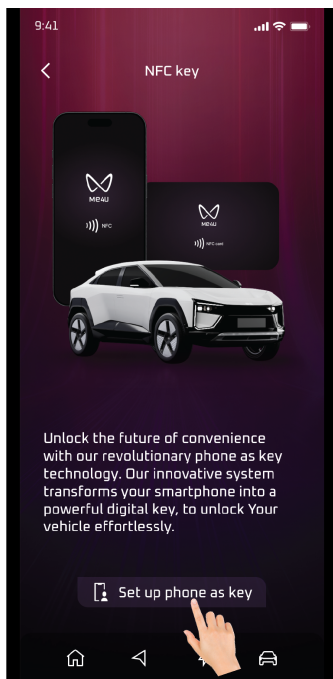
5. Tap on the hamburger menu, select 'NFC Key'.



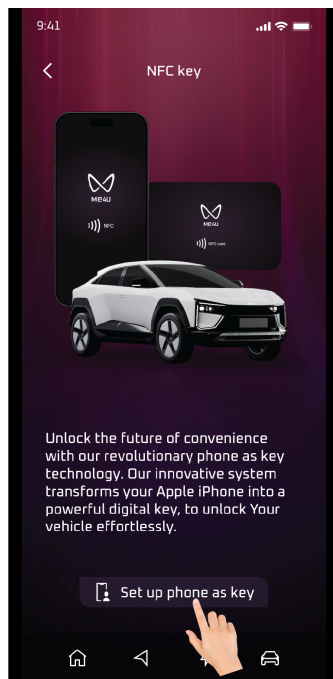


6. Tap on 'Set up phone as key'.

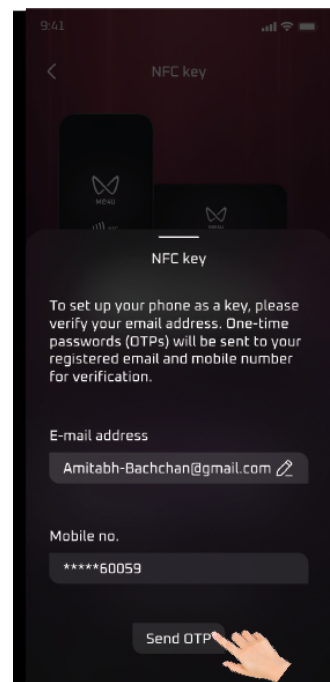
### Android



### iOS

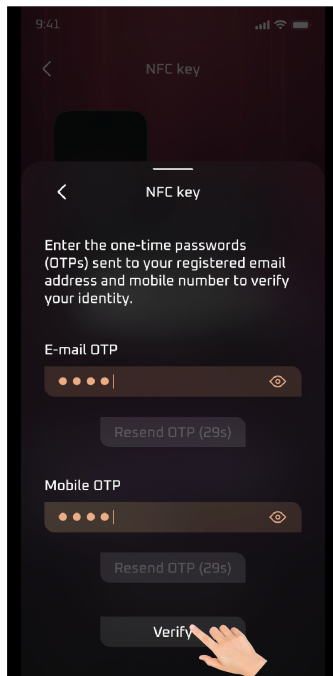


7. Enter the e-mail ID and mobile number for pairing the digital key and tap on send OTP. (Mobile number will be auto fetched from KYC, New mail id can be entered but it will replace the KYC mail id.).

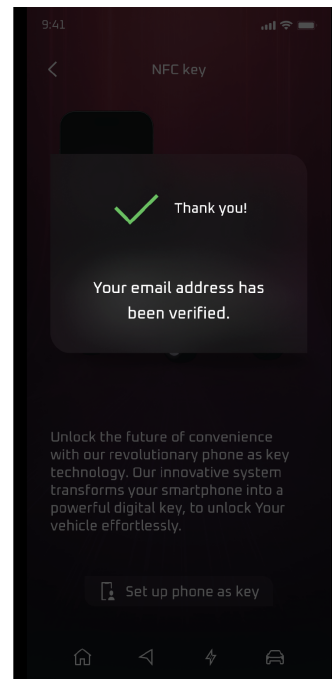




8. Enter the received OTP and tap on verify.



9. After successful verification, NFC Key screen displays, prerequisites screen



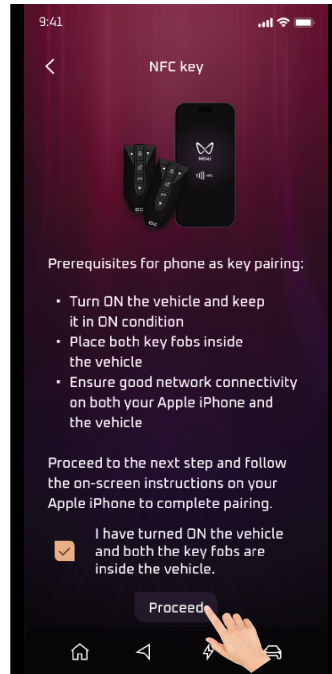


10. Enable the consent check box and tap on 'Proceed'.

### Android

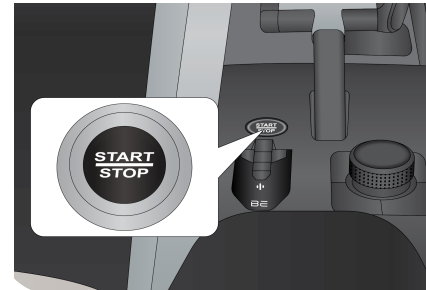


### iOS

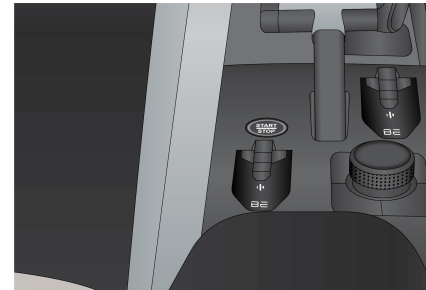


11. As per the prerequisites,

a. Go to the vehicle and turn ON the ignition.



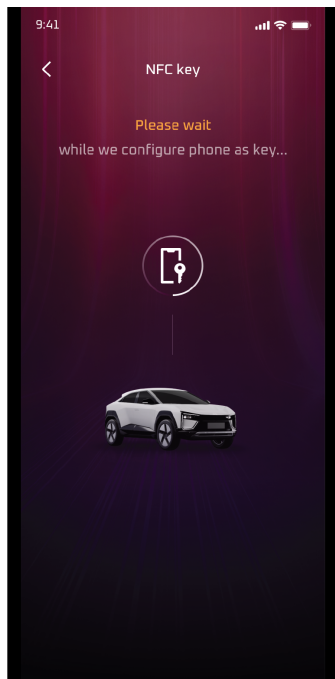
b. Place both the key fobs on the centre console.



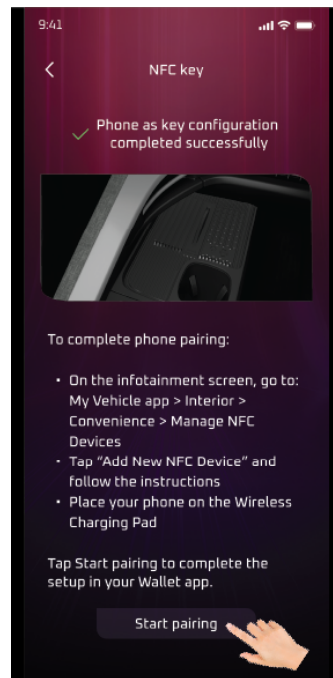
c. Ensure both the Owner pairing mobile and vehicle are having good network.



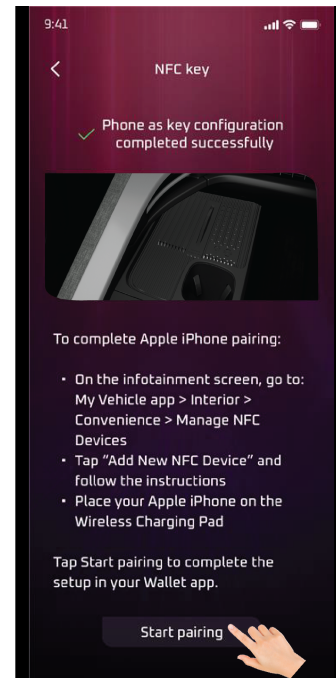
12. Me4U screen then displays configuring complete screen, simultaneously a mail will be received from Mahindra mobility services to the email id entered for verification.



### Android



### iOS





### 1.5 Owner's phone as key Pairing

Pairing can be done only after completing the phone as key initialization. Pairing can be done in 3 methods,

1. Pairing through Me4U application.
2. Pairing through mail form Mahindra mobility service.
3. Pairing through Center Information Display screen

#### 1.5.1 Pairing through Me4U application

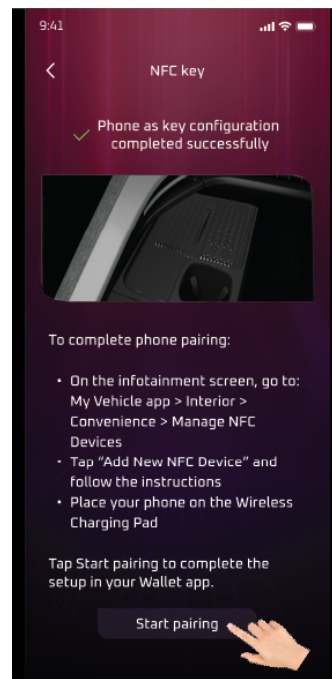
1. To pair phone as key through Me4U application Pairing initialization should be completed.

#### NOTICE

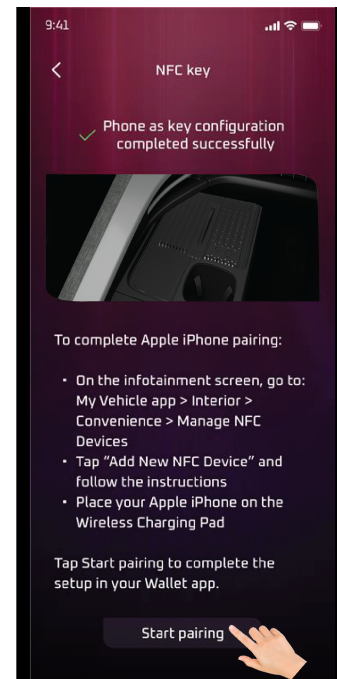
*Please verify whether your device is listed in compatible device list and its software version is iOS 26 and later for iPhones, Android 13 and above for Samsung and Pixel devices prior to starting the pairing procedure.*

2. After successful initialization, click on start pairing in Me4U app.

#### Android



#### iOS

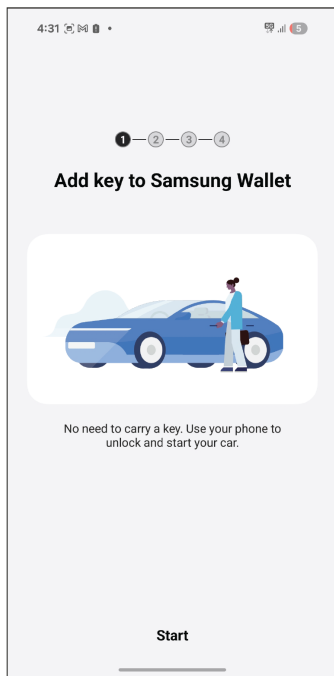




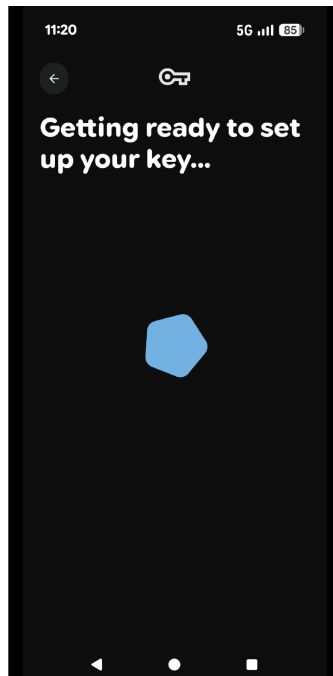


3. It will auto open the mobile specific, Samsung Wallet, Google Wallet or Apple Wallet.

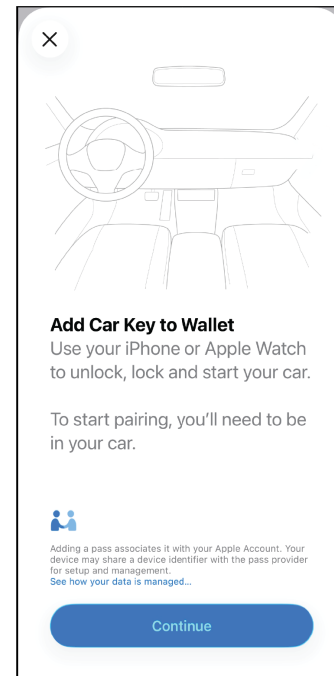
### Samsung Wallet



### Google Wallet

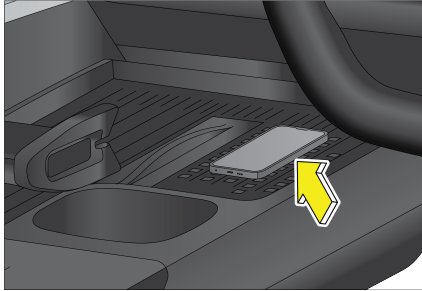


### Apple Wallet



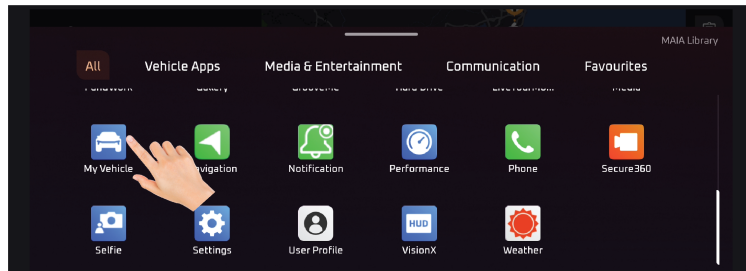


4. Place your device in vehicles NFC pad (right side wireless charger).

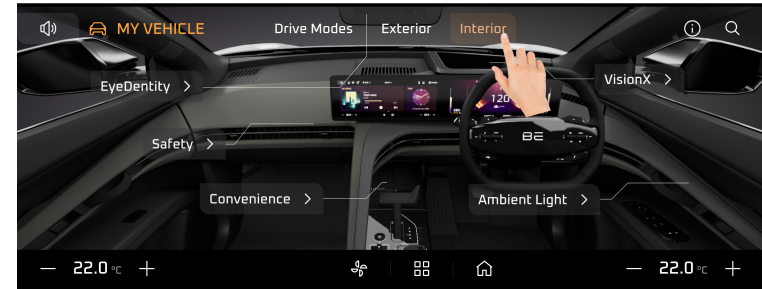


5. In vehicles Center Information Display screen, go to App Drawer >> My Vehicle >> Interior >> Convenience >> Manage NFC device.

(i)



(ii)

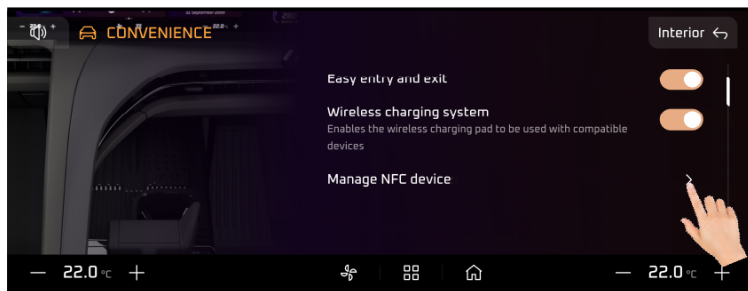


(iii)

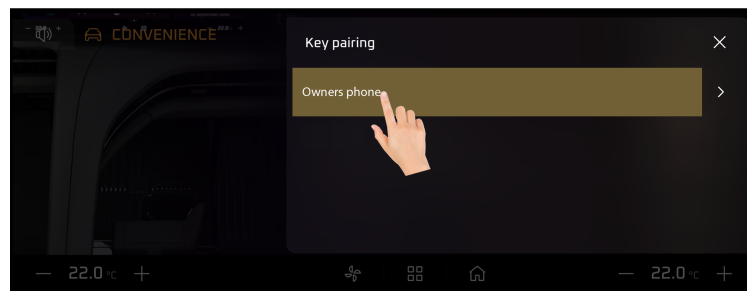
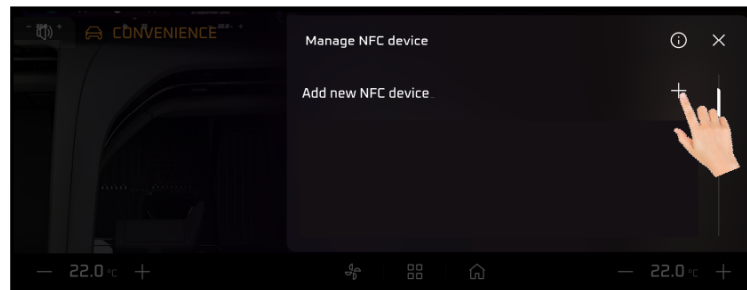




(iv)

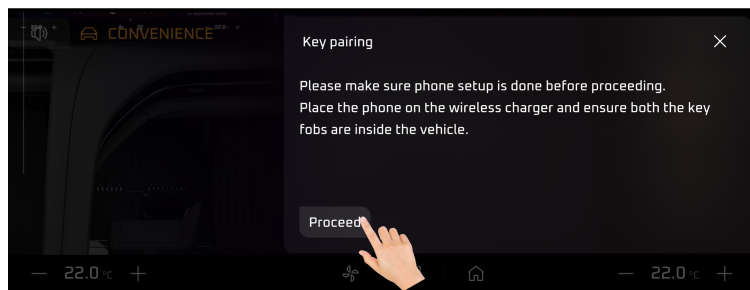
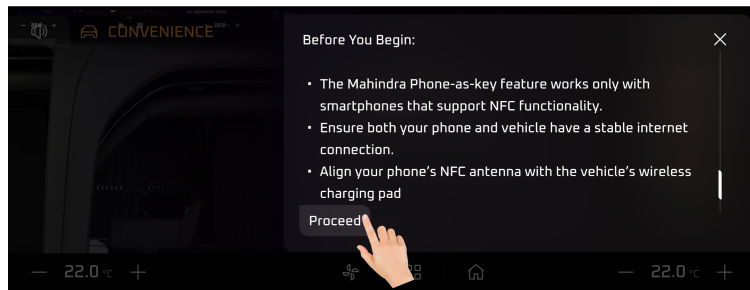


6. Tap on Add NFC device and select Owner's phone under it.





7. Ensure the listed prerequisites are satisfied and tap on proceed in the following screens.



### NOTICE

*Ensure good network in the Owner phone and vehicle.*

*Ensure the phone is placed properly on the wireless charging pad aligning to the NFC antenna.*

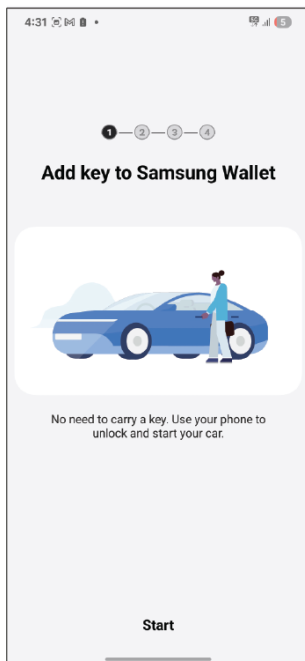
*Phone needs to be in unlocked state.*

*Do not remove the phone from wireless charging pad.*

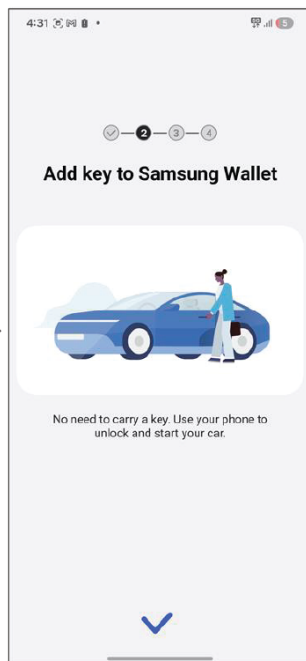


8. If the pairing is done through Samsung wallet click on start and follow the onscreen progress

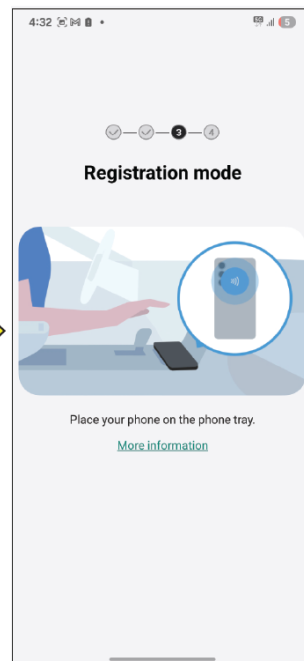
### Step 1



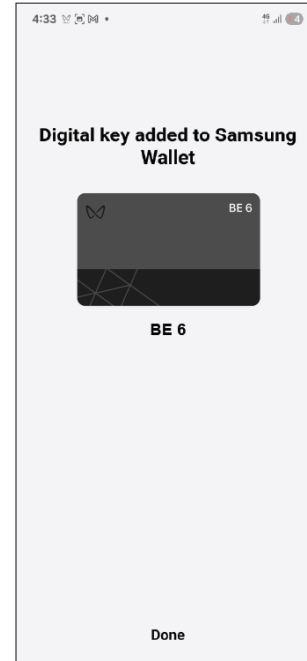
### Step 2



### Step 3



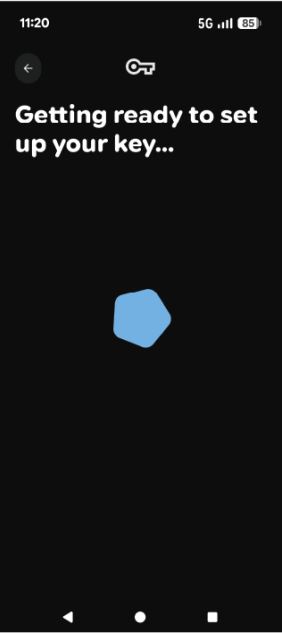
### Step 4



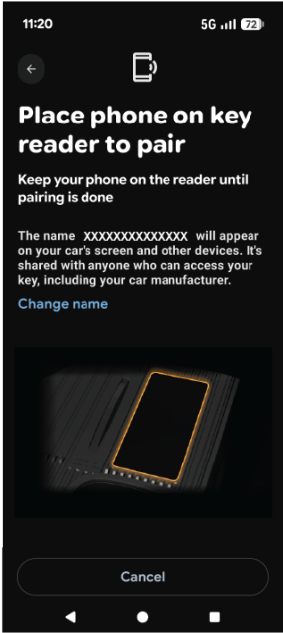


9. If the pairing is done through Google Wallet, the following screen flow will commence, User can change Owner key's display name by clicking on change name option, the changed name will reflect in Me4U and Center information display.

Step 1



Step 2



Step 3



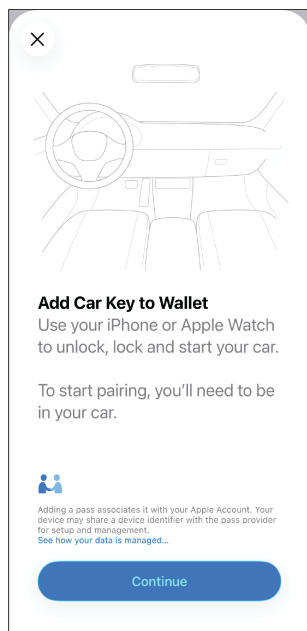
Step 4



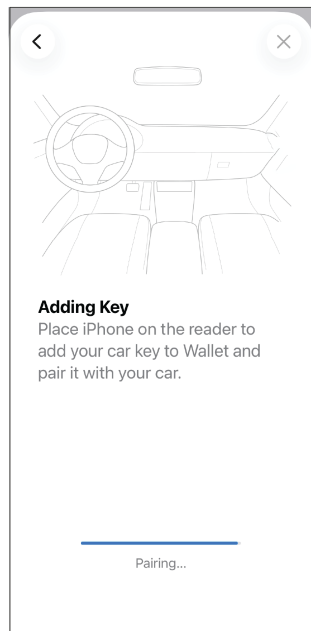


10. If the pairing is done through Apple Wallet, the following screen flow will commence.

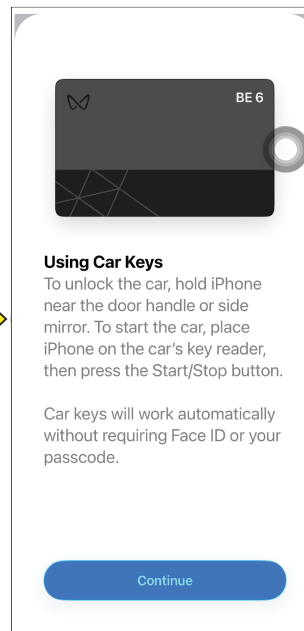
### Step 1



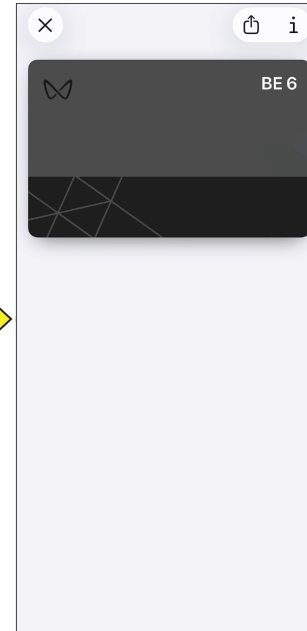
### Step 2



### Step 3

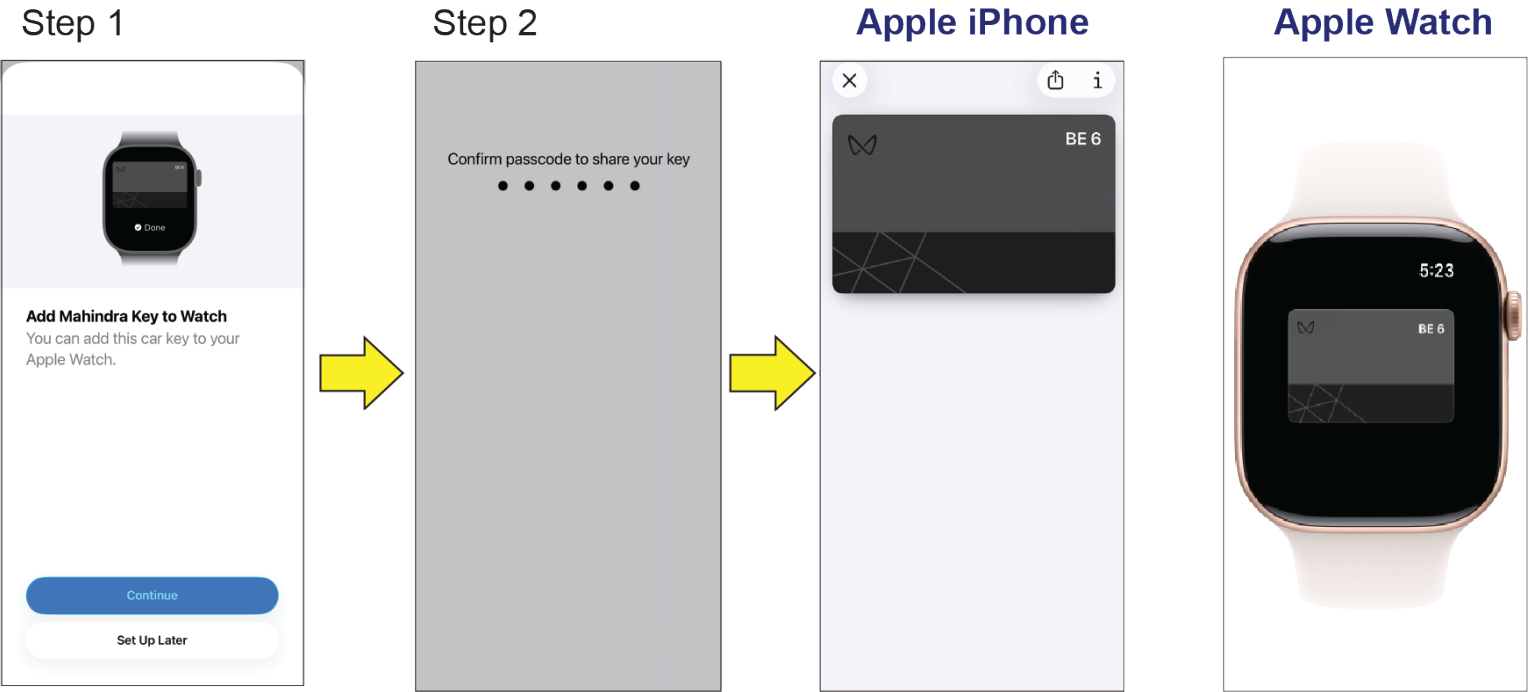


### Step 4





11. If user had a Apple Watch paired to his iPhone at the time of Owners key pairing it will prompt user to add the Apple Watch as a shared key. On following the below screen flow, Owners key will be added in Apple Wallet on iPhone while, shared key will be reflecting in Apple Wallet on Apple Watch.  
The Apple Watch must be worn by the user at the time of pairing.



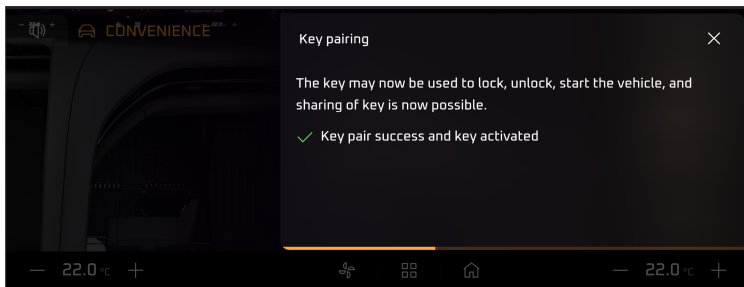
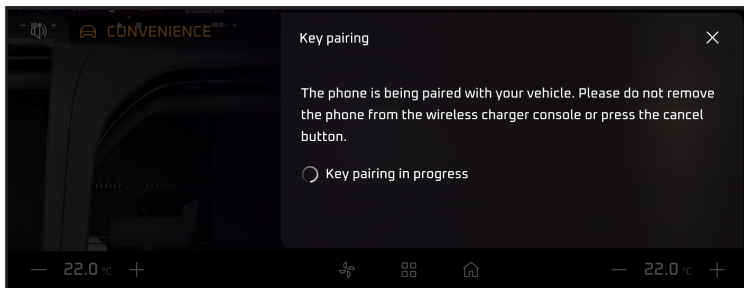




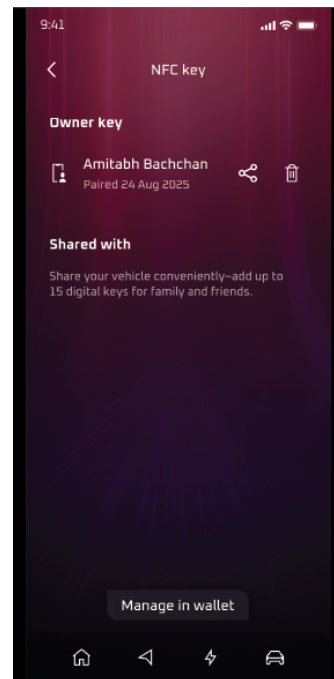
### NOTICE

*Apple Watch will be considered as a shared key.*

12. When key pairing is in progress, the Center Information Display displays progress screens and shows a success message upon successful key pairing.



13. Similarly, Me4U will display the added owner's phone as key.



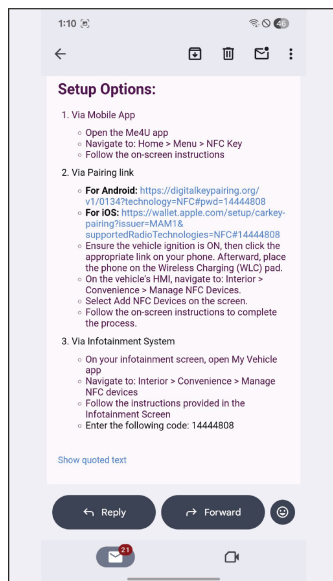
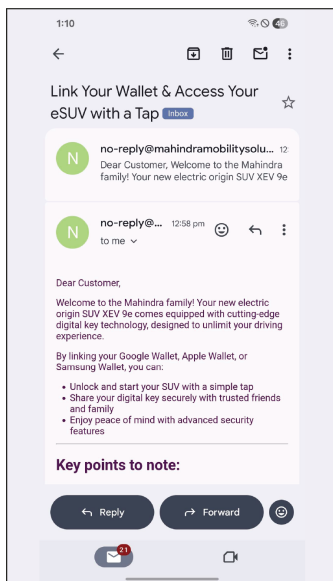


### 1.5.2 Pairing through mail form Mahindra mobility service

1. After successful pairing initialization, a mail will be received into the verified mails inbox, tap on the attached secure link to start phone as key pairing.

#### NOTICE

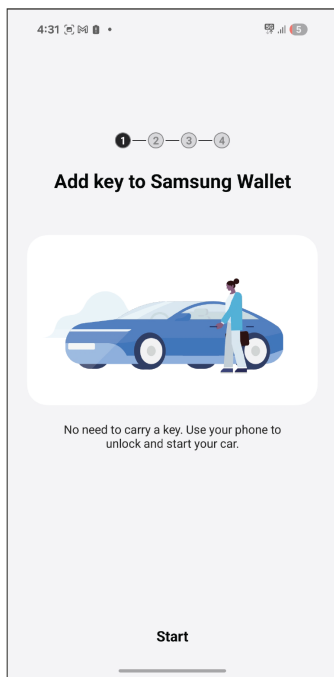
*Please verify whether your device is listed in compatible device list and its software version is iOS 26 and later for iPhones, Android 13 and above for Samsung and Pixel devices prior to starting the pairing procedure.*



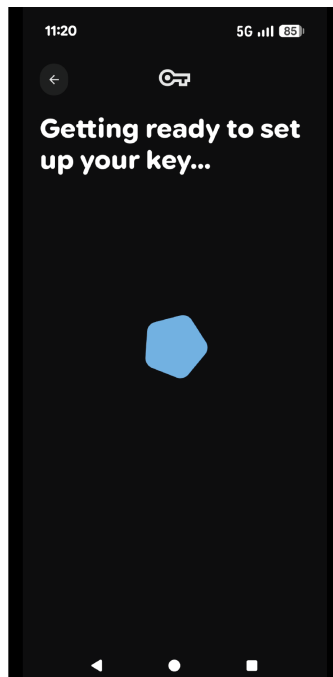


2. It will auto open the mobile specific, Samsung Wallet, Google Wallet or Apple Wallet and then follow from step 4 of Pairing through Me4U application topic.

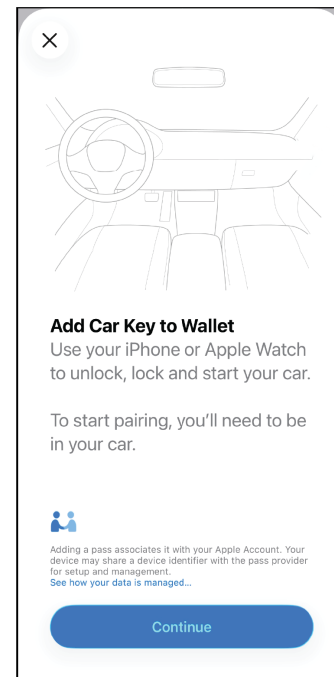
### Samsung Wallet



### Google Wallet



### Apple Wallet

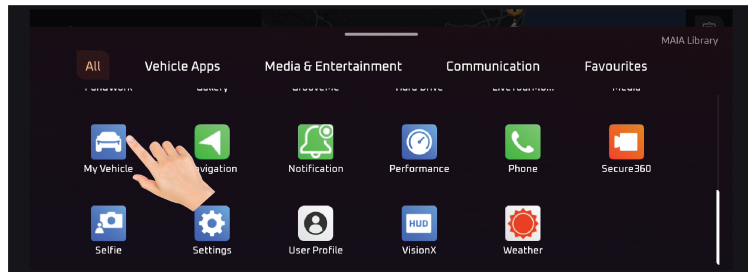




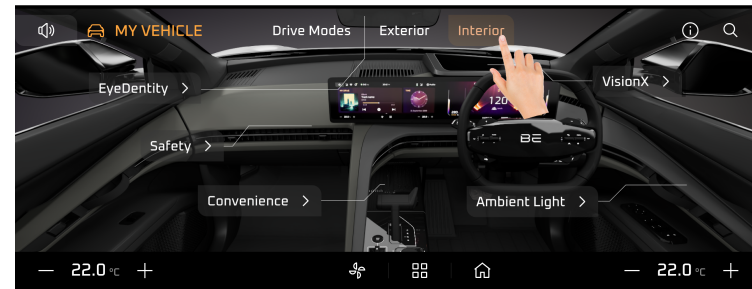
### 1.5.3 Pairing through Center Information Display screen

1. To pair phone as key through Center Information Display, pairing initialization should be completed.
2. After successful initialization, In vehicles Center Information Display screen, go to App Drawer >> My Vehicle >> Interior >> Convenience >> Manage NFC device.

(i)



(ii)

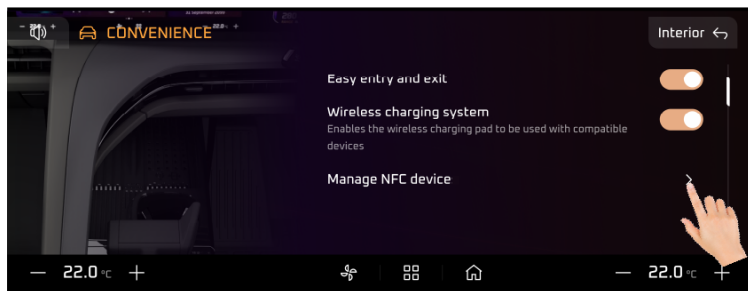


(iii)

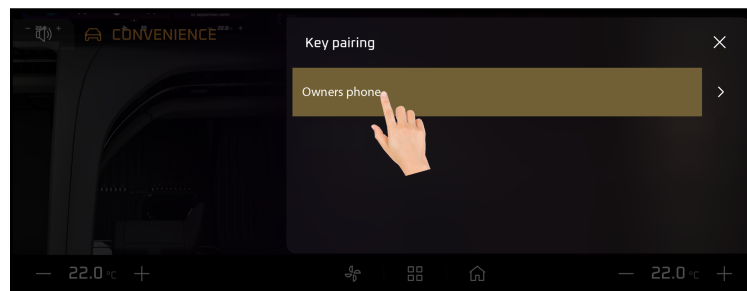
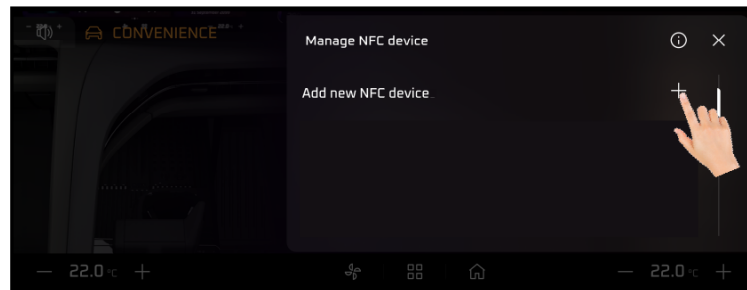




(iv)

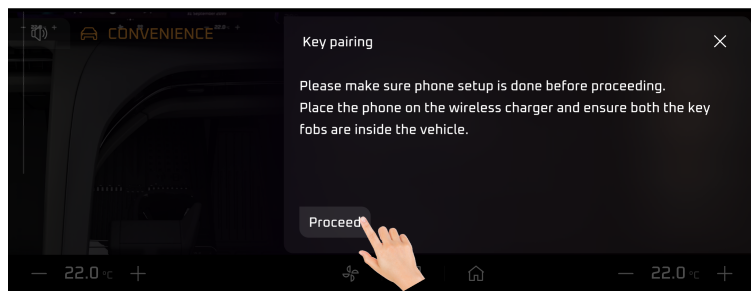
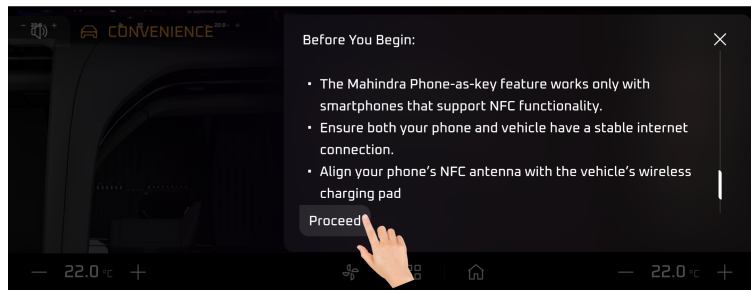


3. Tap on Add NFC device and select Owner's phone under it.





4. Ensure the listed prerequisites are satisfied and tap on proceed in the following screens.



### NOTICE

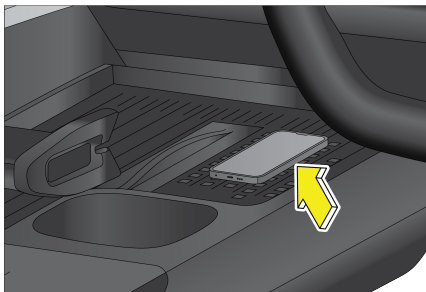
*Ensure good network in the Owner phone and vehicle.*

*Ensure the phone is placed properly on the wireless charging pad aligning to the NFC antenna.*

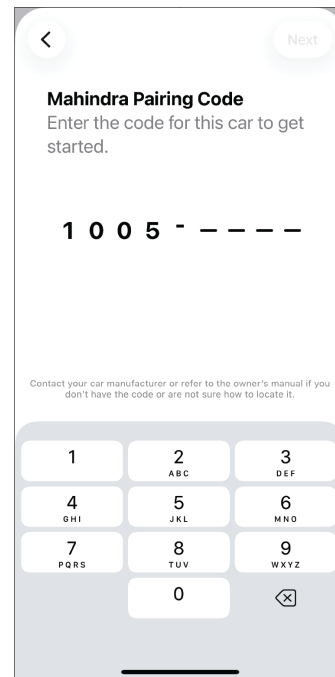
*Do not lock the phone/remove it from the wireless charger pad and neither click on the cancel icon on Center Information Display screen.*



5. Place your device in vehicles NFC pad (right side wireless charger).



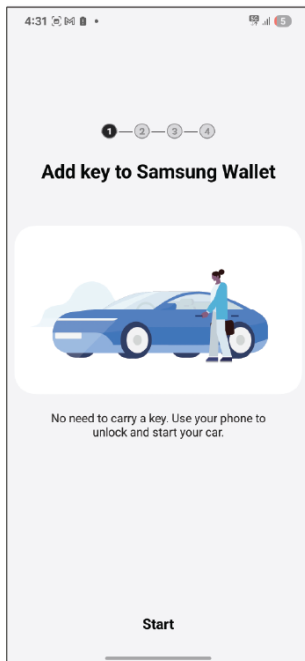
6. Device will open its respective Wallet app and will ask for validation code, enter the 8-digit validation code received in mail after completing the phone as key initialization



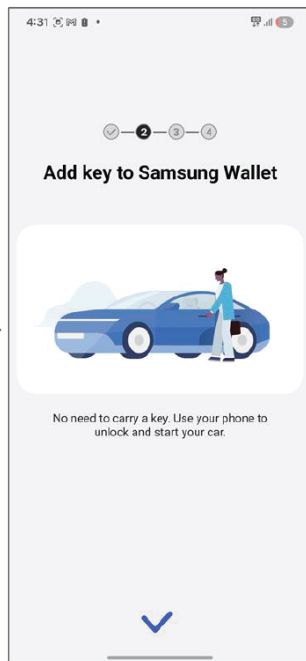


7. If the pairing is done through Samsung wallet click on start and follow the onscreen progress.

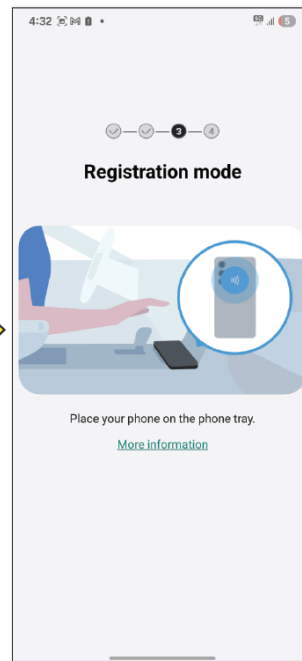
### Step 1



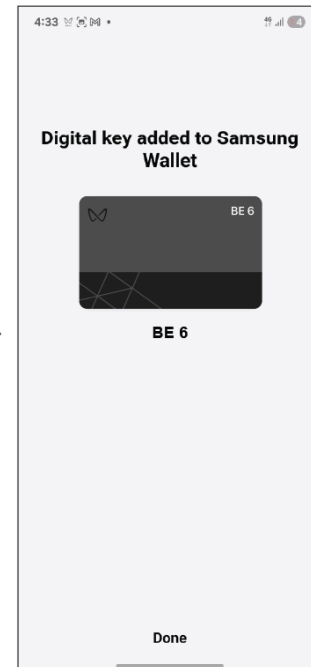
### Step 2



### Step 3



### Step 4

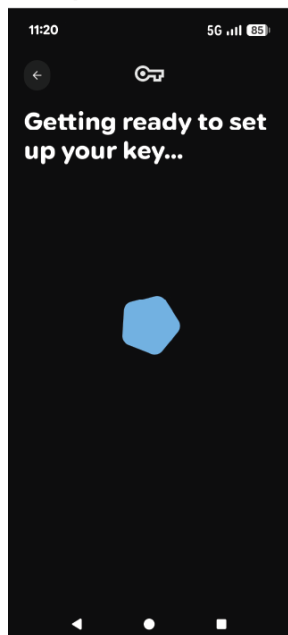




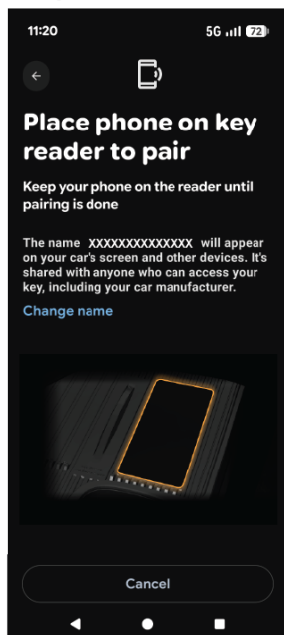


8. If the pairing is done through Google Wallet, the following screen flow will commence, User can change Owner key's display name by clicking on change name option, the changed name will reflect in Me4U and Center information display.

### Step 1



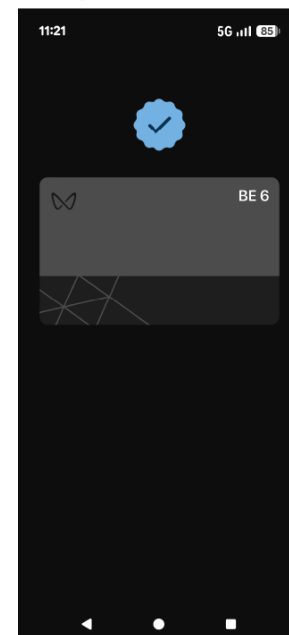
### Step 2



### Step 3

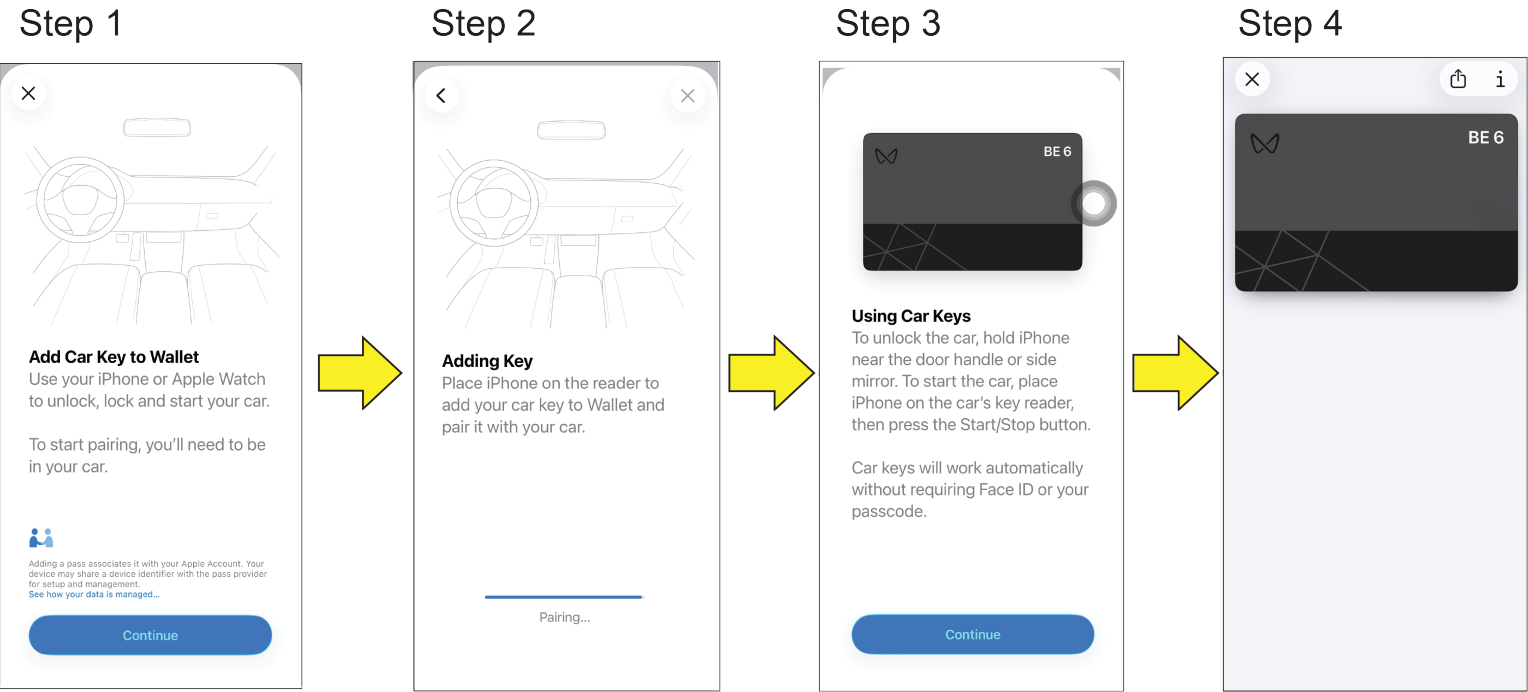


### Step 4





9. If the pairing is done through Apple Wallet, the following screen flow will commence.

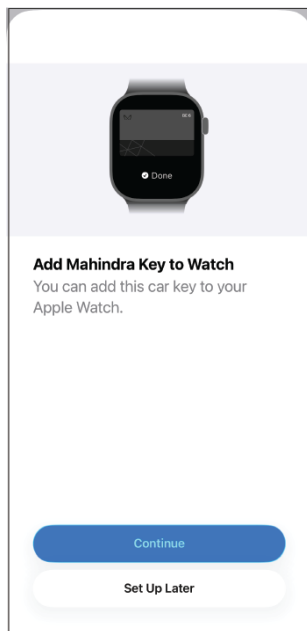




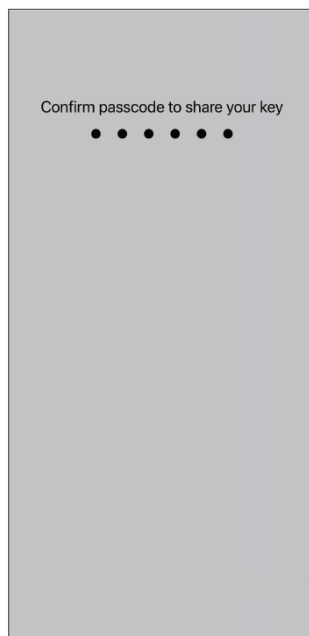
10. If user had a Apple Watch paired to his iPhone at the time of Owners key pairing it will prompt user to add the Apple Watch as a shared key. On following the below screen flow, Owners key will be added in Apple Wallet on iPhone while, shared key will be reflecting in Apple Wallet on Apple Watch.

The Apple Watch must be worn by the user at the time of pairing.

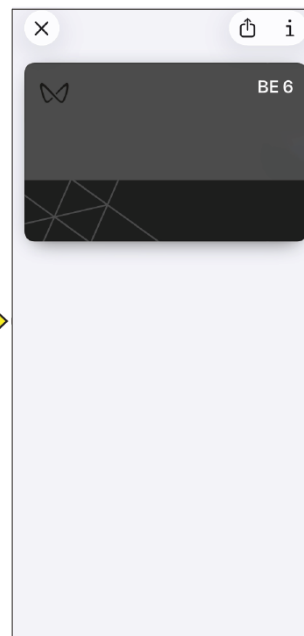
### Step 1



### Step 2



### Apple iPhone



### Apple Watch

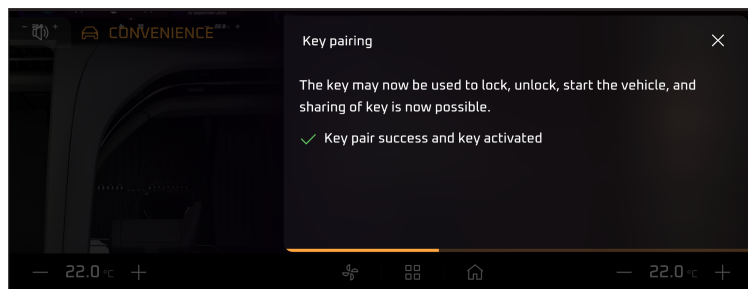
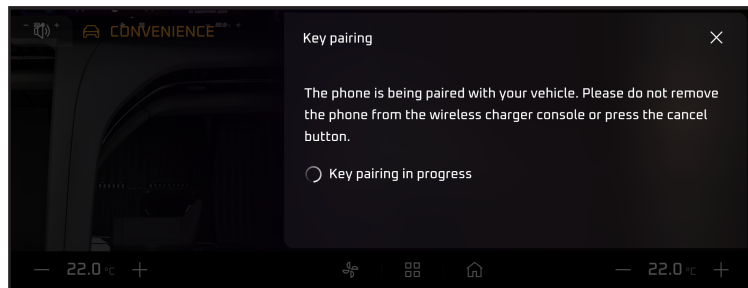




### NOTICE

*Apple Watch will be considered as a shared key.*

11. When key pairing is in progress, the Center Information Display displays progress screens and shows a success message upon successful key pairing.





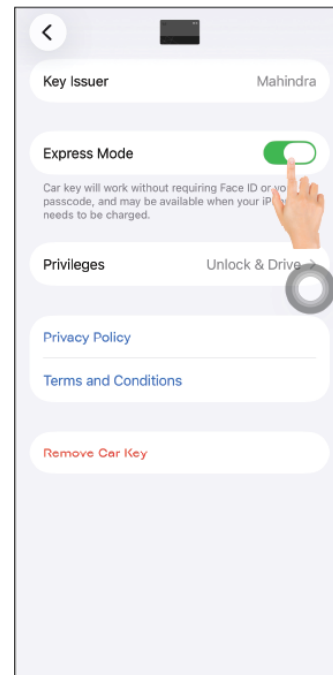
### 1.5.4 Enable / Disable device Authentication

#### NOTICE

*The phone as key can't be used if device is switched off with express mode turned off in iPhone / Apple Watch and verification required option turned ON in Android device.*

#### Apple — Express Mode

In iPhone and Apple Watch by default, the user must unlock their Apple device each time to lock, unlock, or start the vehicle. When Express Mode is enabled through Apple Wallet, the user can use the phone as key without unlocking their devices.



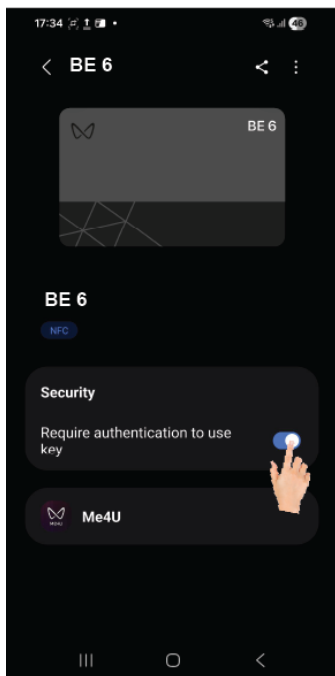
#### Samsung / Google

In Compatible samsung and pixel devices by default, the user can lock, unlock, or start the vehicle using phone as key without unlocking their device. if the user wants to enable a

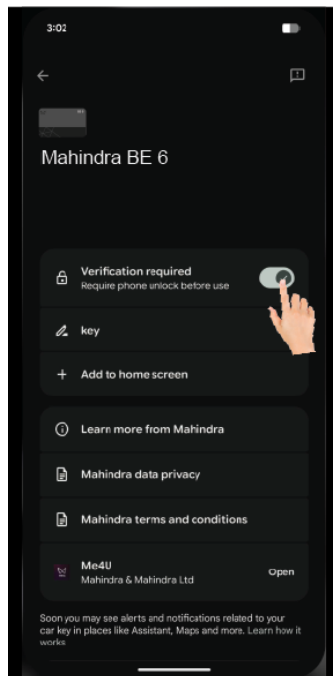


device authentication it can be done by enabling verification required toggle bar available in their respective Wallet app.

### Samsung



### Google



## 1.6 Phone as key Sharing

### 1.6.1 Phone as key Sharing through Me4U Application

Owner can share their phone as key using the Me4U application.

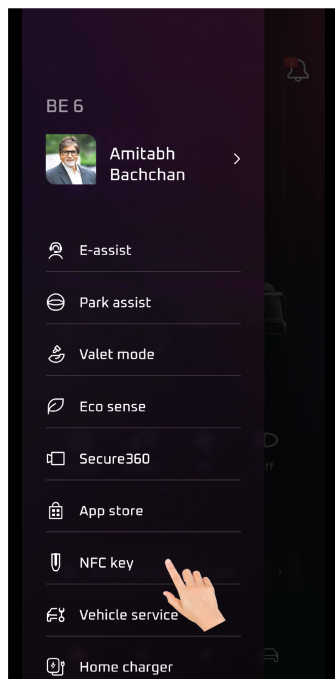
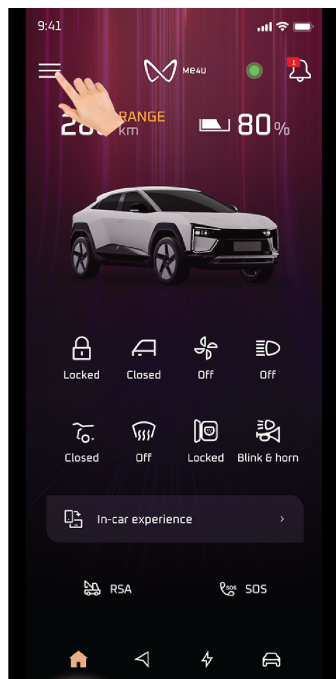
#### NOTICE

*Please verify whether the shared key users device is listed in compatible device list and its software version is iOS 26 and later for iPhones, Android 13 and above for Samsung and Pixel devices prior to starting the pairing procedure.*

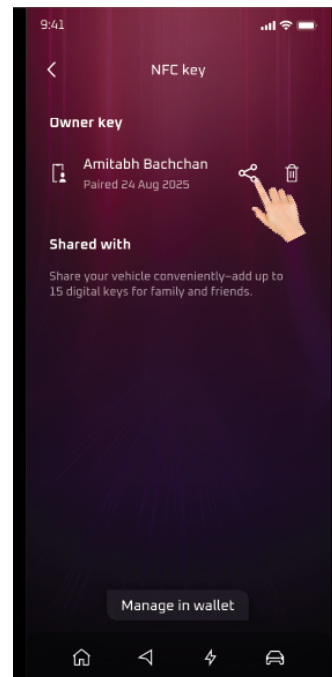
*Share the key with only trusted people*



1. To share the key, select NFC key in Me4U app hamburger menu.



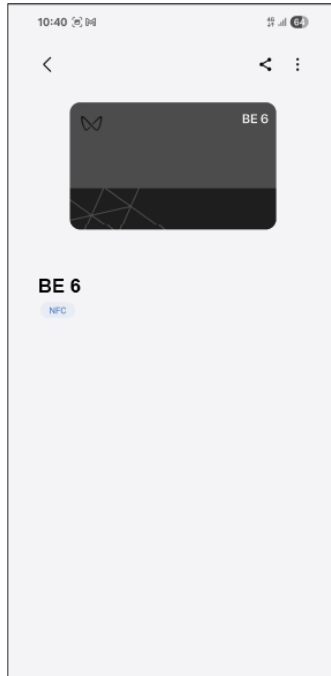
2. Tap on share icon in Me4U application.



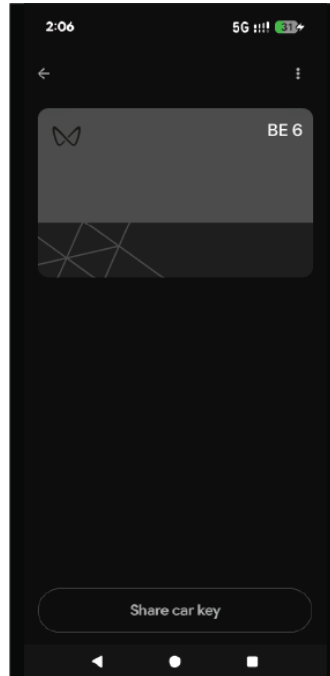


3. Me4U app will auto open the respective Wallet app (Samsung Wallet/Google Wallet/Apple Wallet).

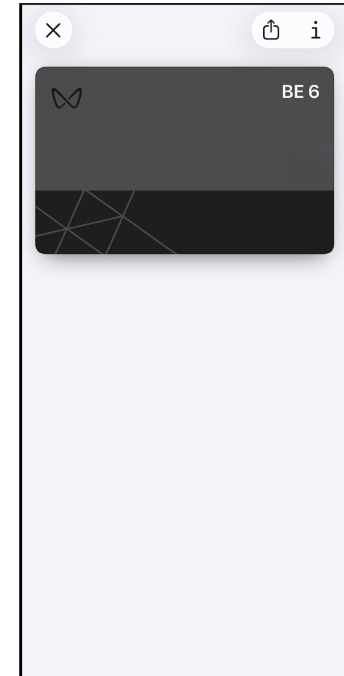
### Samsung Wallet



### Google Wallet



### Apple Wallet







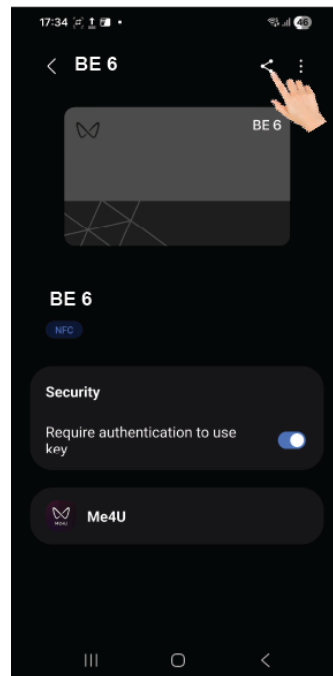
### 1.6.2 Phone as key sharing through Samsung Wallet

#### NOTICE

*Please verify whether the shared key users device is listed in compatible device list and its software version is Android 13 and above, prior to starting the pairing procedure.*

*Share the key with only trusted people*

Tap on the share icon in Samsung wallet.

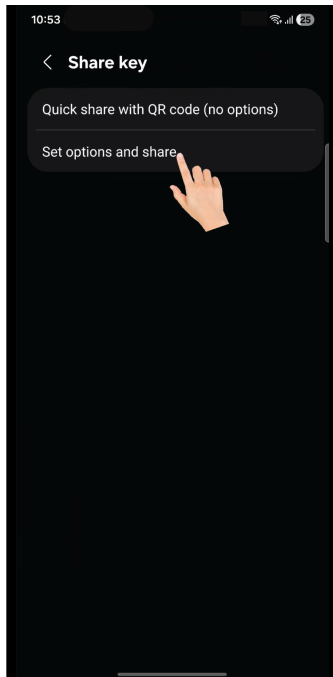




The user can share the key through two methods using Samsung Wallet.

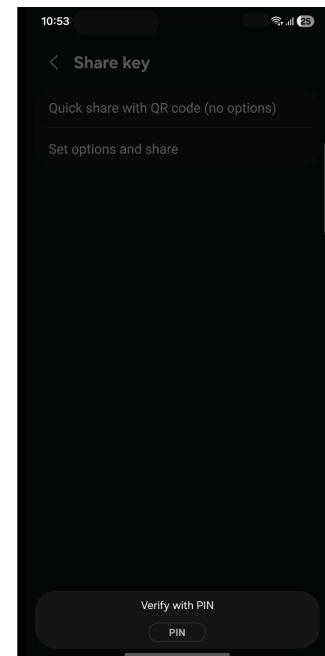
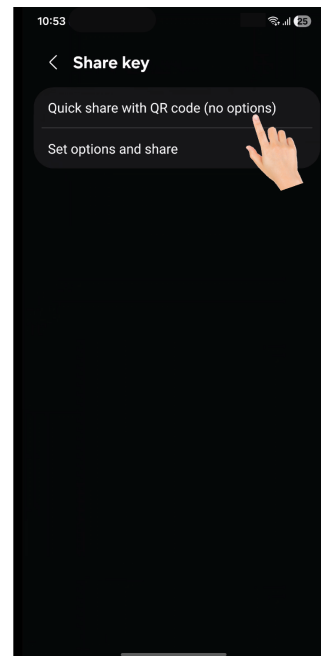
i. Quick share using QR code

ii. Set options and share



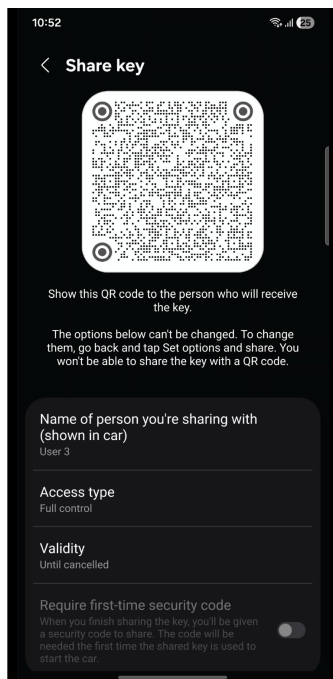
### i. Quick share using QR code:

1. Select quick share using QR code, Wallet app will ask for smartphone authentication enter the device password.



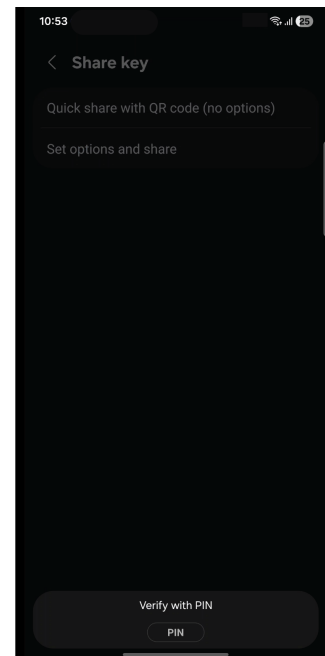
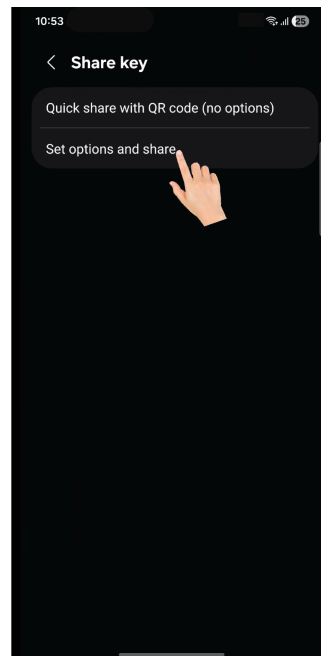


2. QR code will be displayed with default key name and settings, receiver can directly scan the displayed QR to add the shared key.



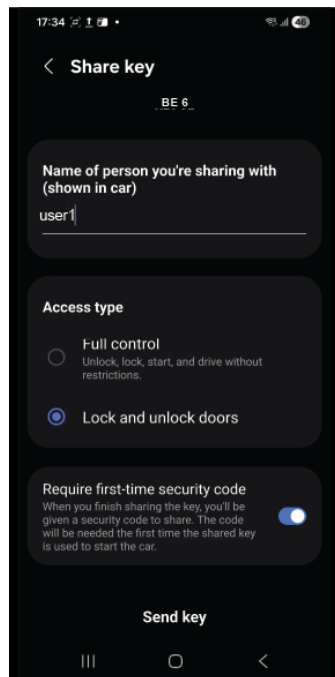
### ii. Set options and share:

1. Select 'Set options and share', Wallet app will ask for device authentication, enter the device password.

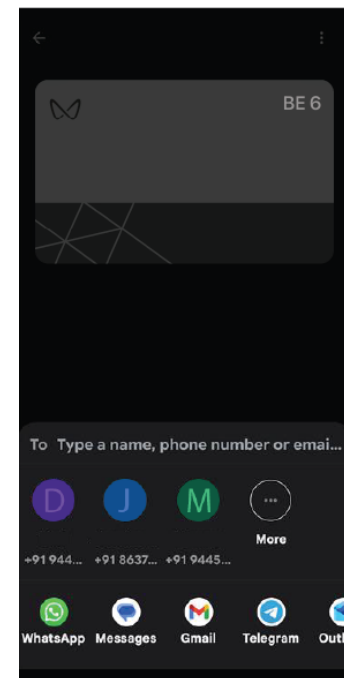
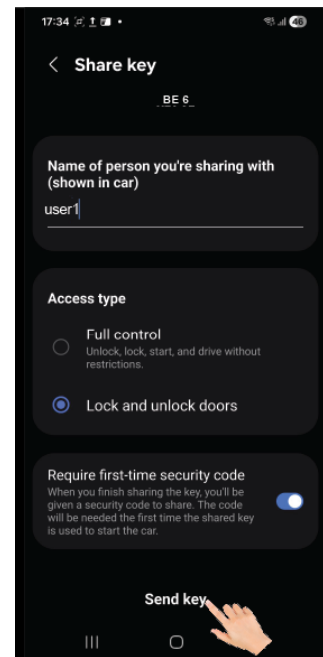




2. User can enable security code for key activation and under access type owner can limit the key function to lock / unlock or full access based on his preference.

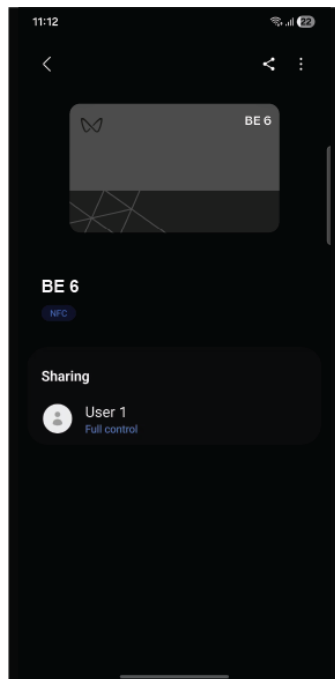
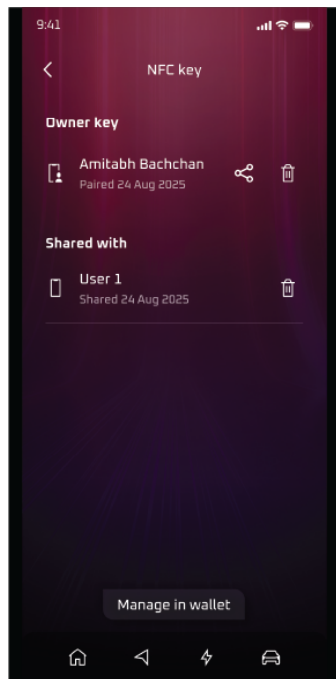


3. Owner can set name to the shared key which can't be changed by shared user or owner after pairing. Select 'Send Key' and choose any messaging application to share the invite link.





4. Shared key can be viewed under Manage shared keys section of both Me4U and Samsung wallet.



### 1.6.3 Phone as key sharing through Google Wallet

#### NOTICE

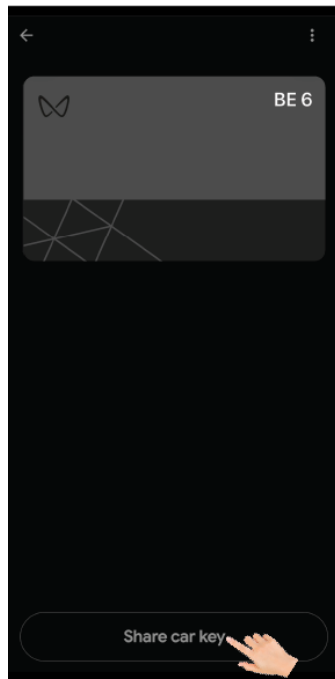
*Please verify whether the shared key users device is listed in compatible device list and its software version is Android 13 and above, prior to starting the pairing procedure.*

*Share the key with only trusted people*

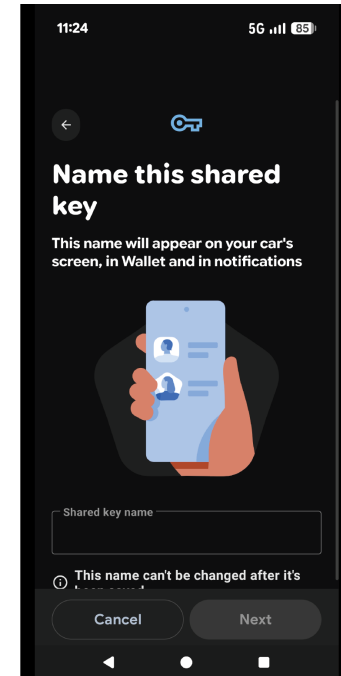
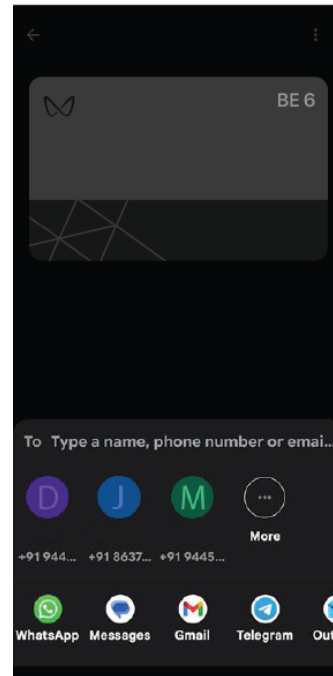
## Phone as key (If Equipped)



1. Tap on share car key in google wallet, Wallet will ask for device authentication, enter the device password.



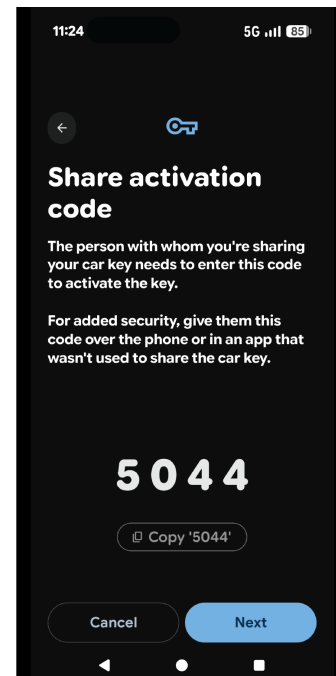
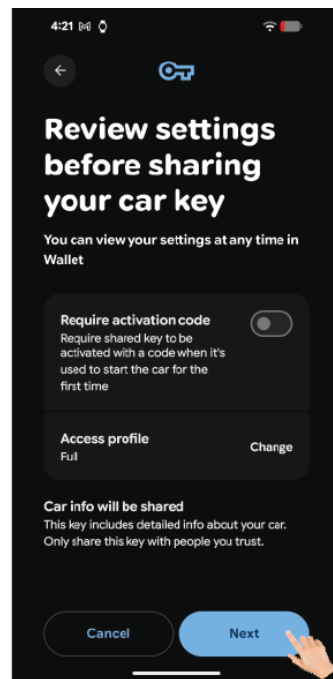
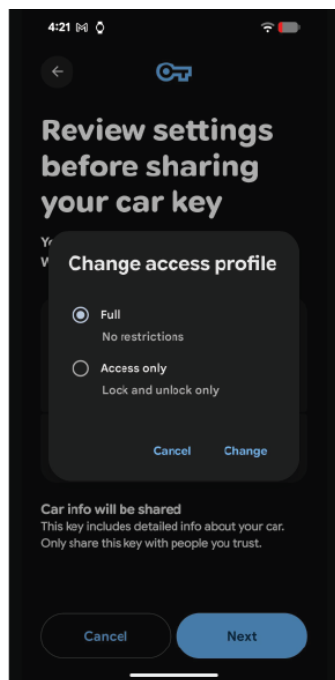
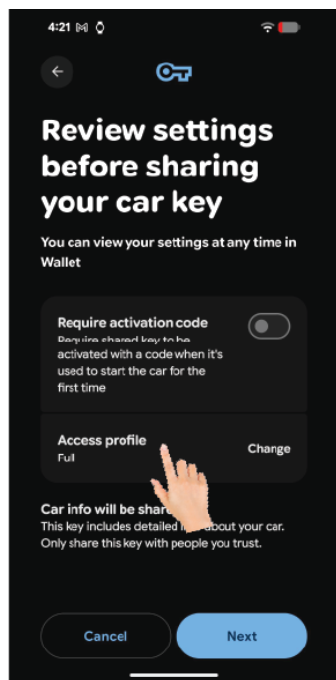
2. Select the messaging app / contact to which the key has to be shared and name the shared key. the shared key name can't be changed by shared user or owner after pairing.





3. Choose access profile between full access and lock / unlock access based on the requirement.

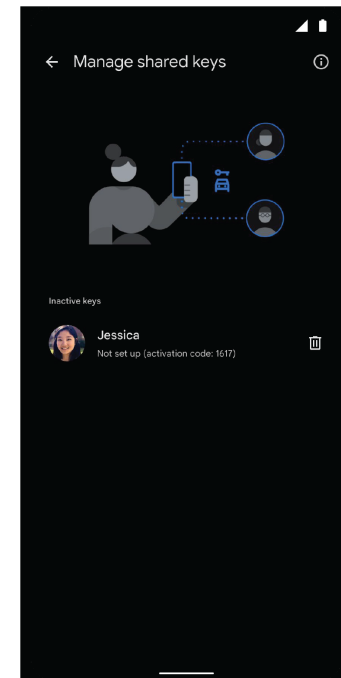
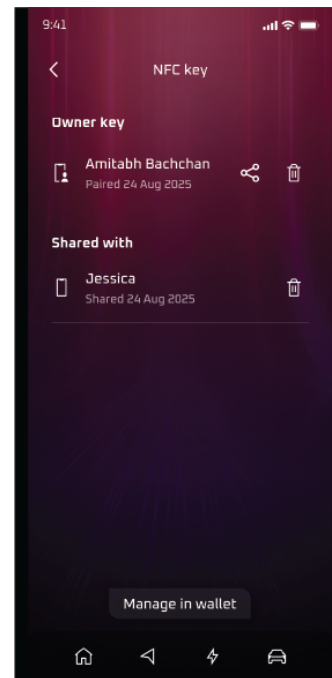
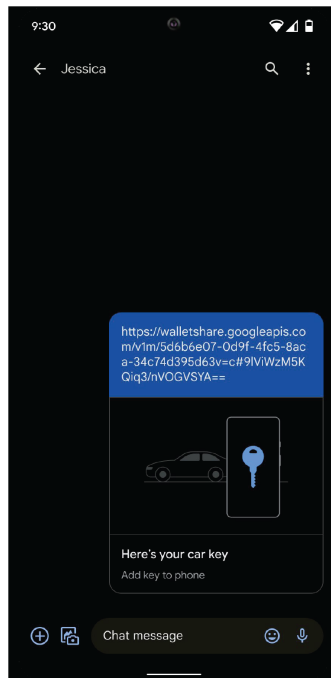
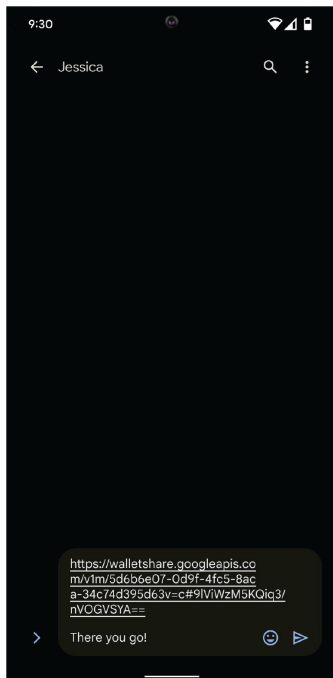
4. If required enable activation code for first time login and click on next to continue.





5. The shared key can be sent via the preselected messaging app.

6. Shared key can be viewed under Manage shared keys section of both Me4U and google wallet.







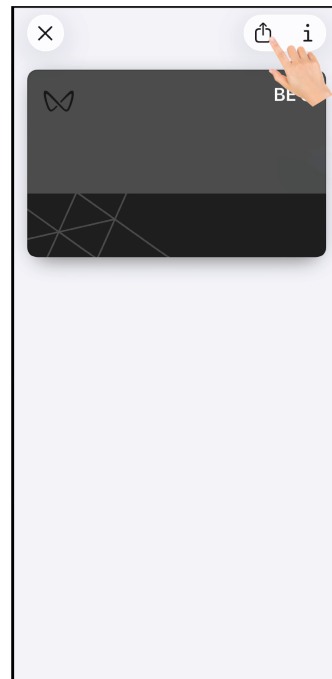
### 1.6.4 Phone as key sharing through Apple Wallet

#### NOTICE

*Please verify whether the shared key users device is listed in compatible device list and its software version is iOS 26 and later prior to starting the pairing procedure.*

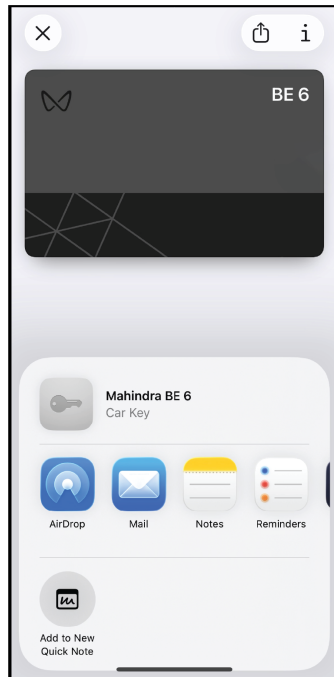
*Share the key with only trusted people*

1. Tap on share car key in Apple Wallet, Wallet app will ask for device authentication, enter the device password.

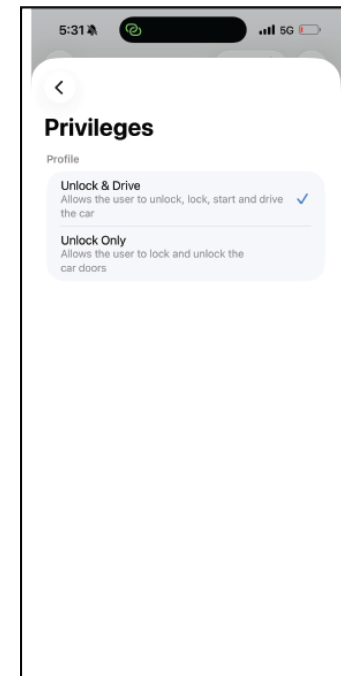
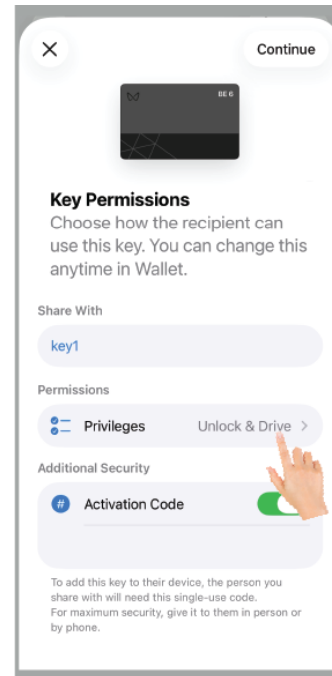




2. Select the messaging app / contact to which the key has to be shared and name the shared key.

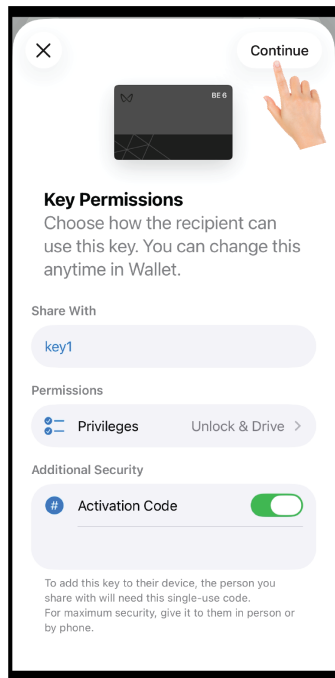
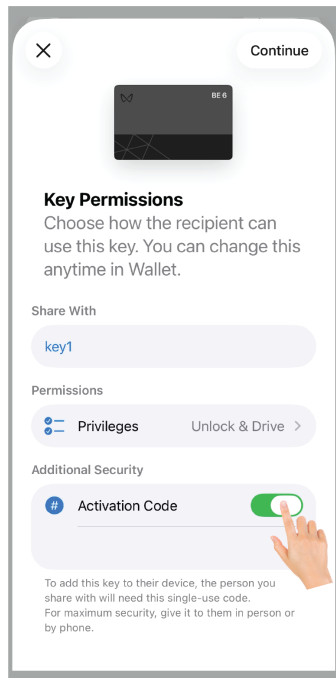


3. Shared access privilege can be set to unlock the vehicle or Unlock and drive the vehicle.

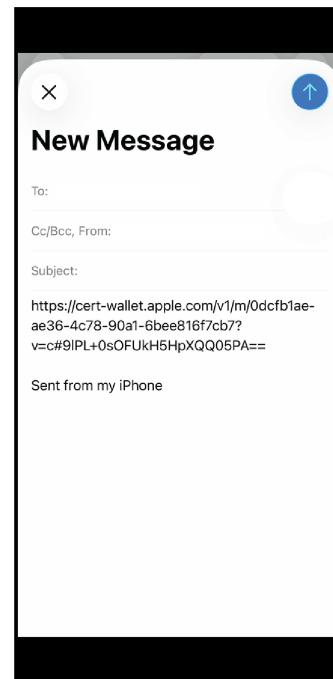




4. If required enable activation code for first time login and name the shared key, the shared key name can't be changed by shared user or owner after pairing, click on continue after completing.

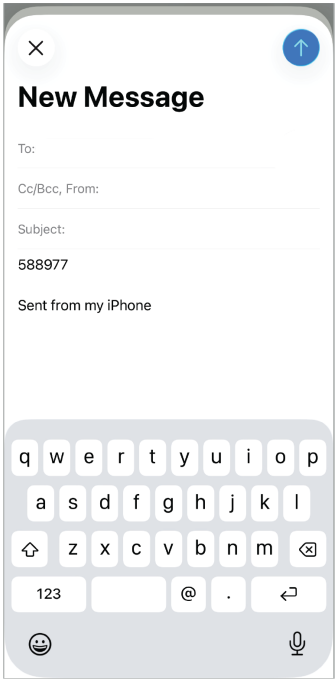
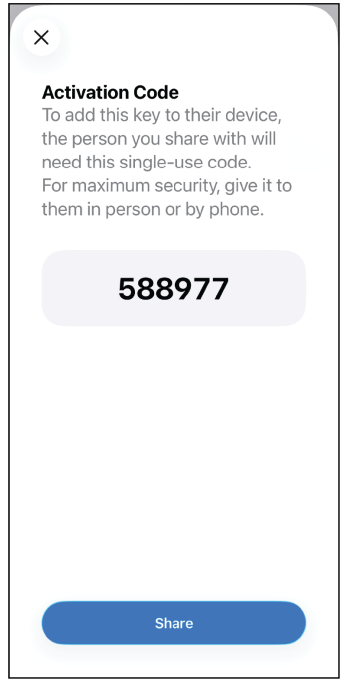


5. The shared key can be sent via the preselected messaging app.

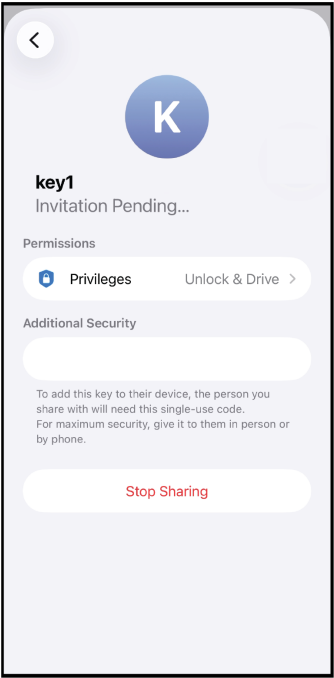
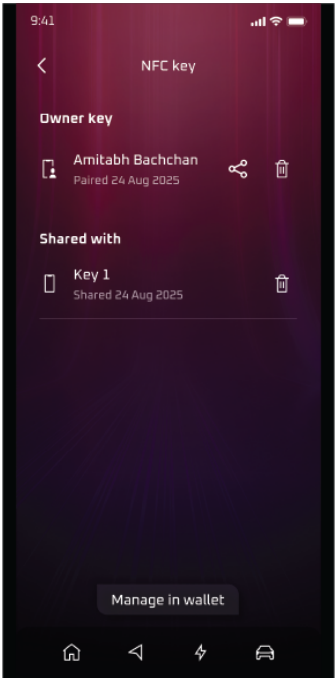




6. If the user has opted for authentication code it will be shared as a separate message.



7. Shared key can be viewed under Manage shared keys section of both Me4U and Apple wallet.



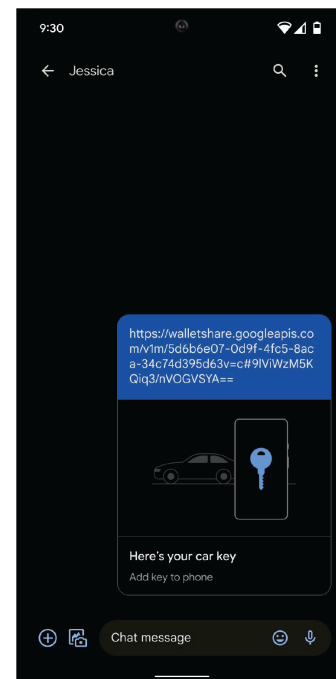
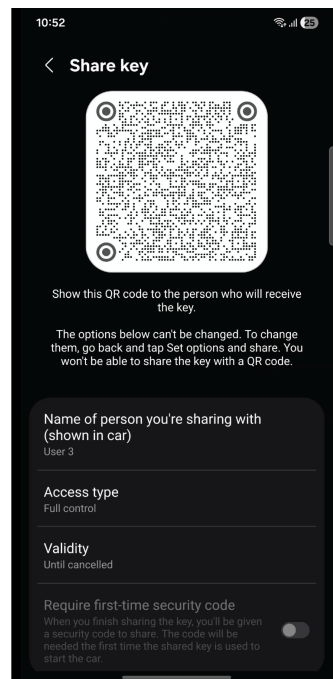


### 1.7 Shared phone as Key Activation

#### NOTICE

*Please verify whether the shared key users device is listed in compatible device list and its software version is iOS 26 and later for iPhones, Android 13 and above for Samsung and Pixel devices prior to starting the pairing procedure.*

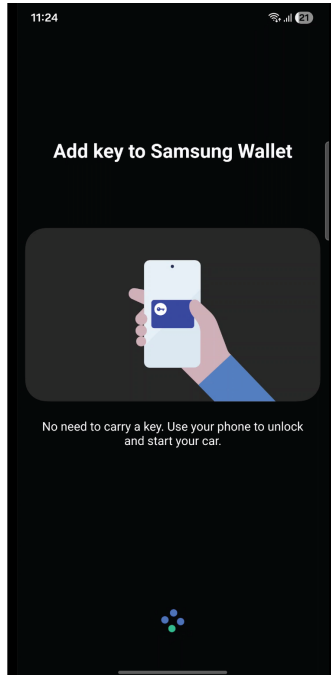
1. Shared key can be activated either by scanning the QR code or through the share key link received from owner.



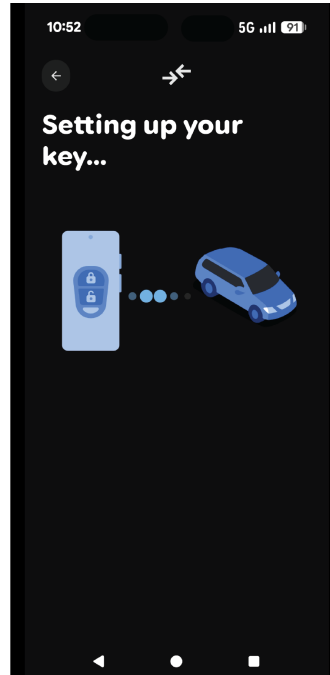


2. On clicking the link or scanning the QR code will open the user's device specific wallet app, either Samsung Wallet, Google Wallet or Apple Wallet.

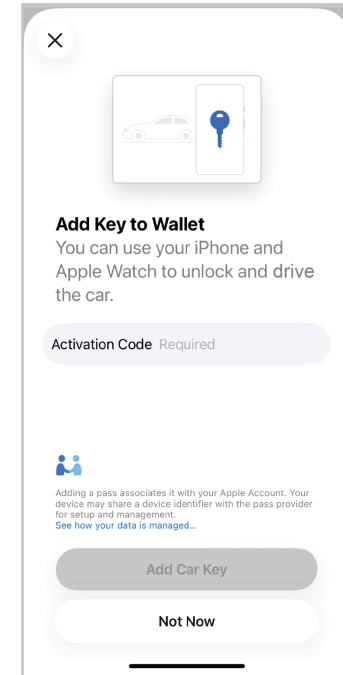
### Samsung Wallet



### Google Wallet



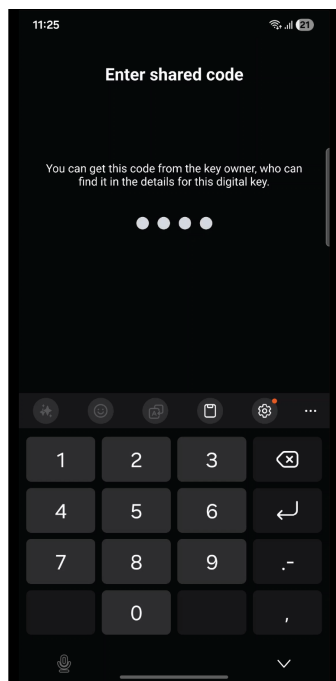
### Apple Wallet



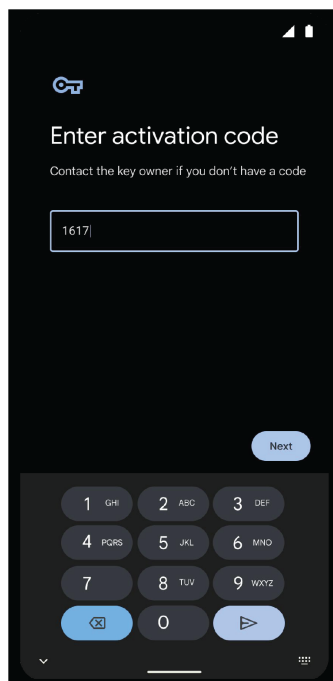


3. If the owner has opted for authentication code while key sharing, it will prompt user to enter the authentication code

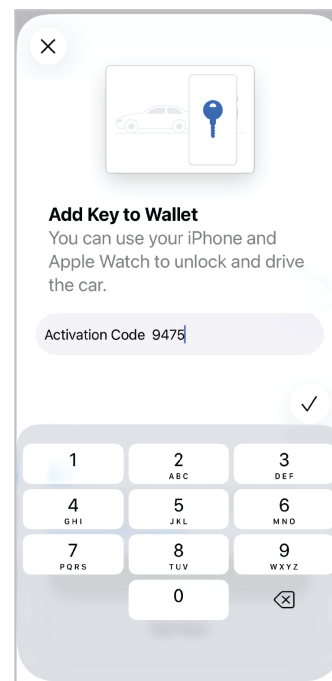
### Samsung Wallet



### Google Wallet



### Apple Wallet





4. On successful verification of authentication code, phone as key will be reflecting in respective wallet app.

5. Shared key user and owner will get notified, when the key is activated.

### NOTICE

*Key may take time for processing if the vehicle is not turned ON during shared key pairing*

*When the Shared Key is activated on an iPhone paired with an Apple Watch, the system automatically generates an additional shared key. As a result, two shared keys will be created in total*

### 1.7.1 Shared phone as key activation using Apple Watch

1. Shared key can be logged into Apple Watch through share key link received from owner.



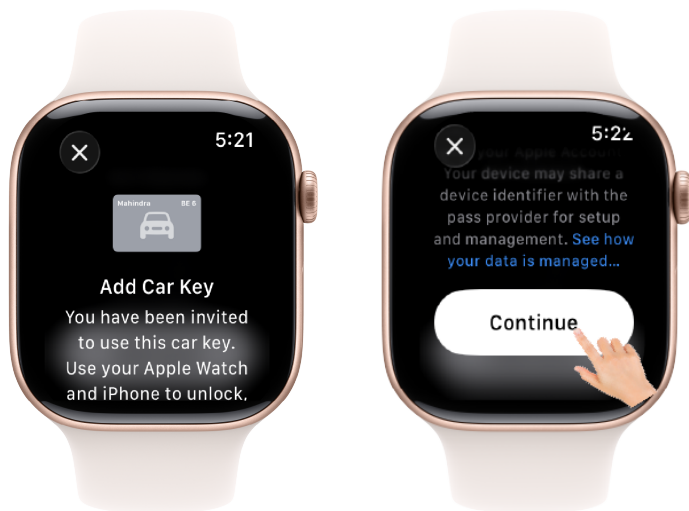




### NOTICE

*Please verify whether the shared key users Apple Watch is listed in compatible device list prior to starting the pairing procedure.*

2. On clicking the link will open the user's Apple Wallet on Apple Watch, click on continue.



3. the wallet app will prompt user to enter the authentication code



4. On successful verification of Authentication code, phone as key will be reflecting in Apple Wallet on Apple Watch.



5. Shared key user and owner will get notified, when the key is activated.



### NOTICE

*Key may take time for processing if the vehicle is not turned ON during shared key pairing*

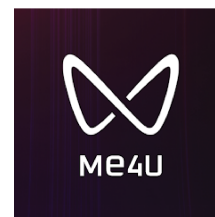
## 1.8 Replace owner's phone as key

When the owner replaces their device, the existing phone as key should be re-paired with a new device by following the below steps,

1. Download and install the Me4U applicable in the new Owner's device from play store / App store using the following URL:

Android : [https://play.google.com/store/apps/details?id=com.mahindra.inglo&hl=en\\_IN](https://play.google.com/store/apps/details?id=com.mahindra.inglo&hl=en_IN).

iOS : <https://apps.apple.com/in/app/me4u-mahindra-esuv-for-you/id6739521743>



### NOTICE

*Please verify whether your device is listed in compatible device list and its software version is iOS 26 and later for iPhones, Android 13 and above for Samsung and Pixel devices prior to starting the pairing procedure.*



Phone as key is device specific and not account specific.

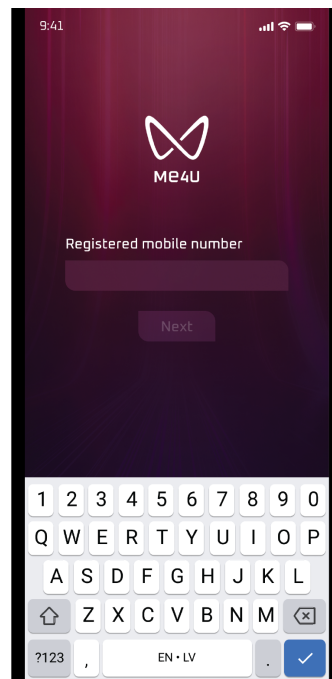
### NOTICE

*While performing Owner's key replacement, previous shared keys won't be affected, it will automatically reflect in new Owners phone as key wallet.*

*If Shared user changes his device, phone as key should be again re-shared by Owner.*

*If a factory reset is performed on a device with phone as key will delete the key.*

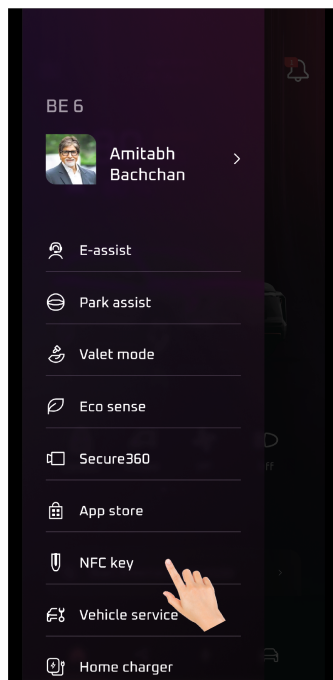
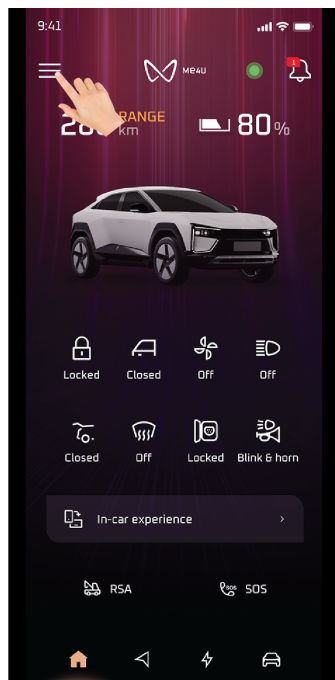
2. login to the Me4U account.



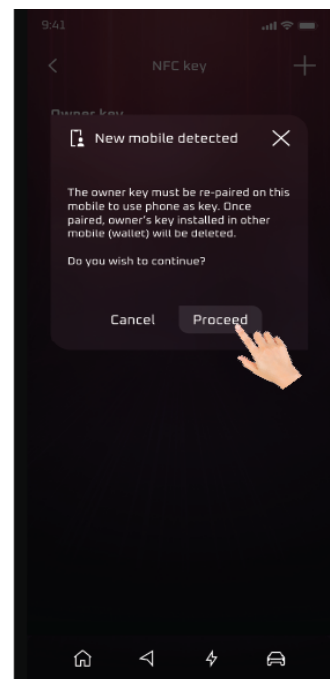
## Phone as key (If Equipped)



3. Tap on the hamburger menu, select 'NFC Key'.



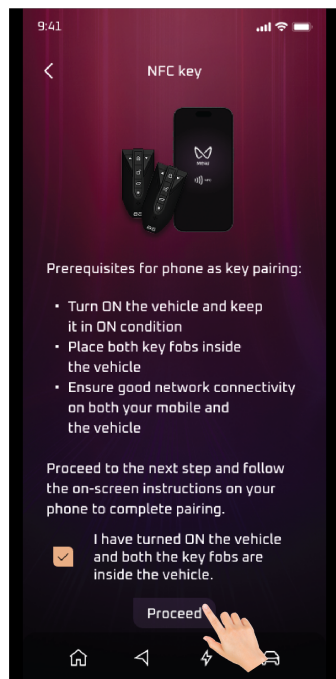
4. As Owners key is already paired in a different device it will show a popup stating to re-pair phone as key, click on proceed.



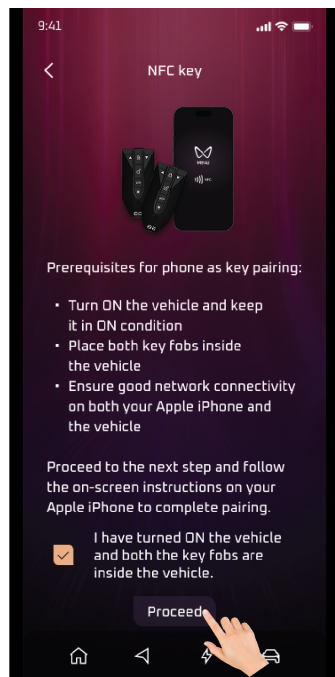


5. Enable the consent check box and tap on 'Proceed'.

### Android

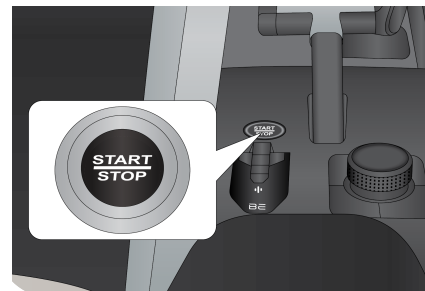


### iOS

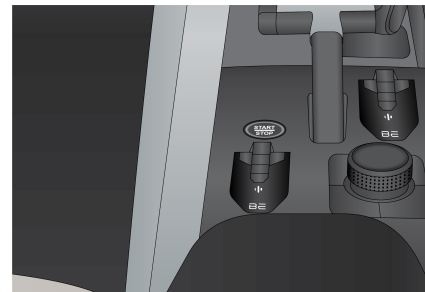


6. As per the prerequisites,

a. Go to the vehicle and turn ON the ignition.



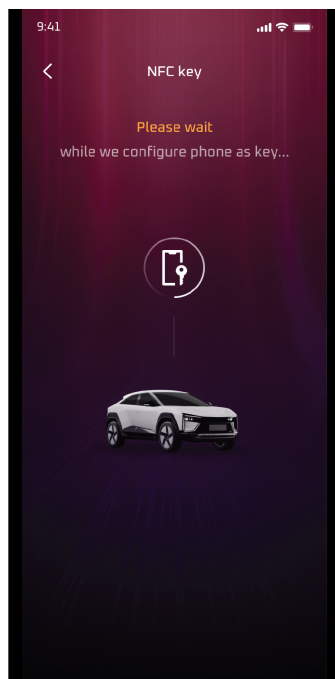
b. Place both the key fobs on the centre console.



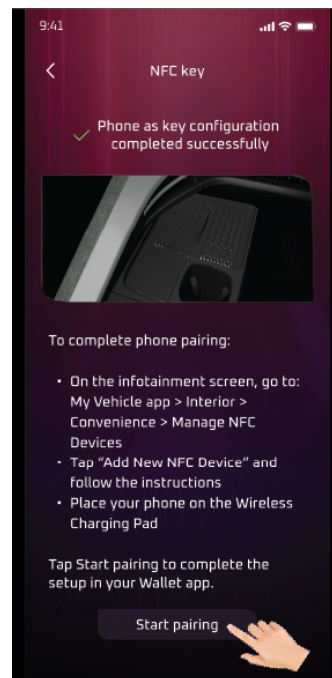
c. Ensure both the Owner pairing mobile and vehicle are having good network and click on start paring in Me4U app.



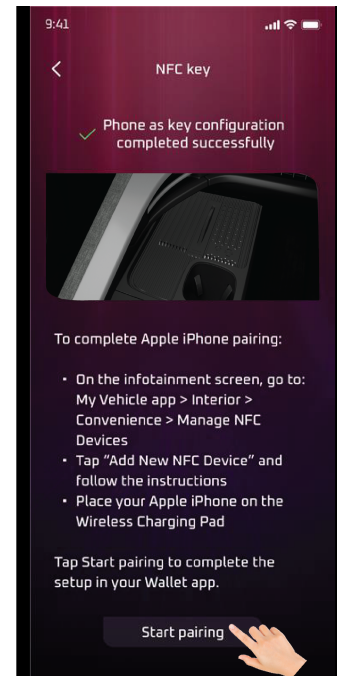
7. Me4U screen then displays configuring screen, simultaneously a mail will be received from Mahindra mobiity services to the email id entered for verification.



### Android



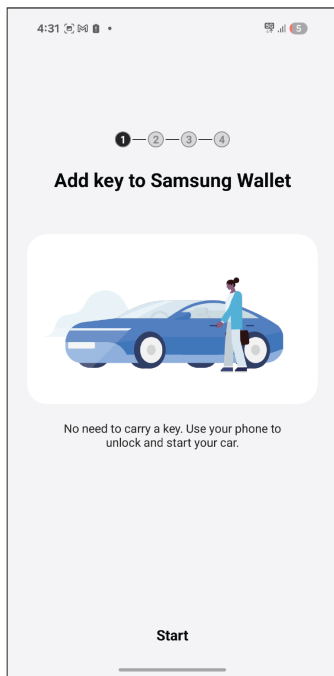
### ios



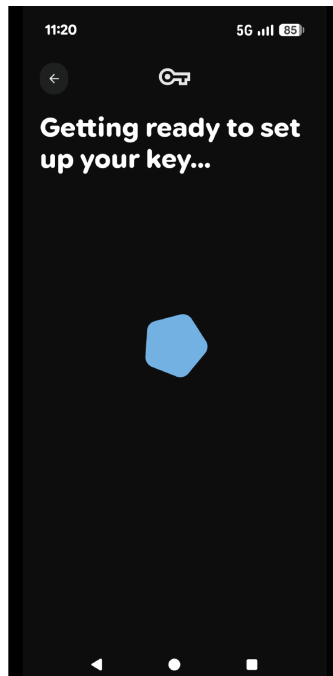


8. It will auto open the mobile specific, Samsung Wallet, Google Wallet or Apple Wallet.

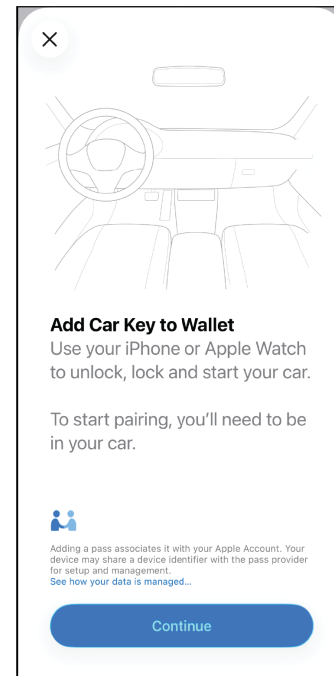
### Samsung Wallet



### Google Wallet

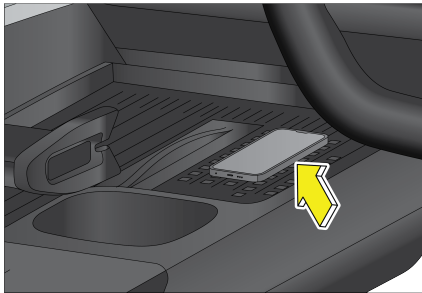


### Apple Wallet



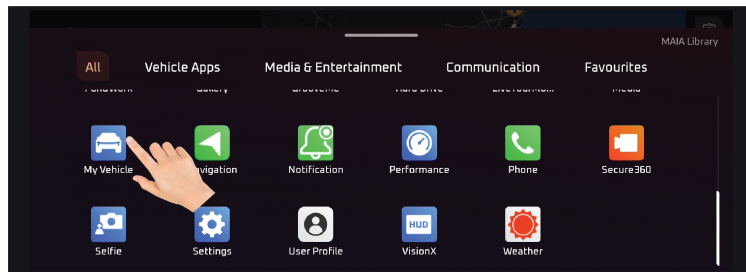


9. Place your device in vehicles NFC pad (right side wireless charger).

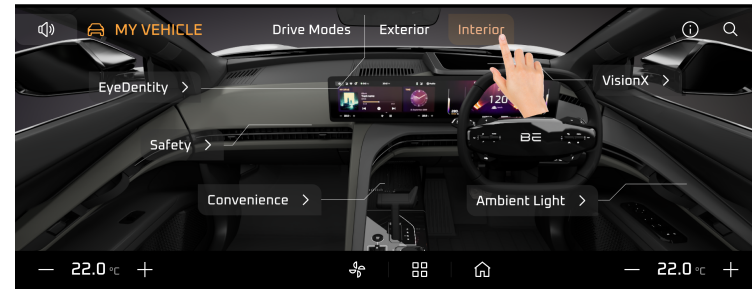


10. In vehicles Center Information Display screen, go to App Drawer >> My Vehicle >> Interior >> Convenience >> Manage NFC device.

(i)



(ii)



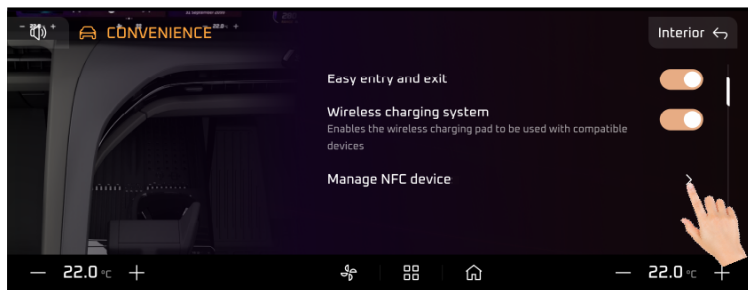
(iii)



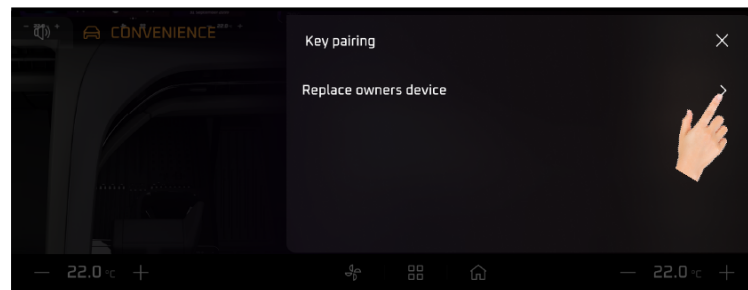
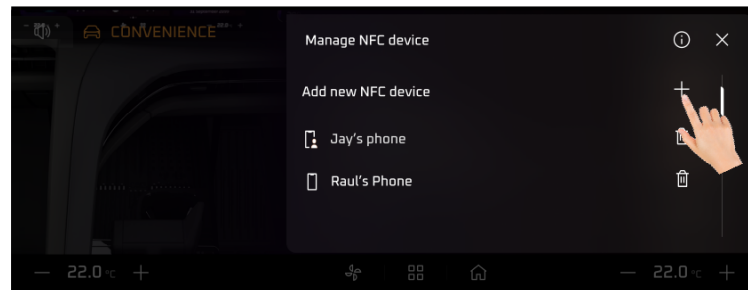




(iv)

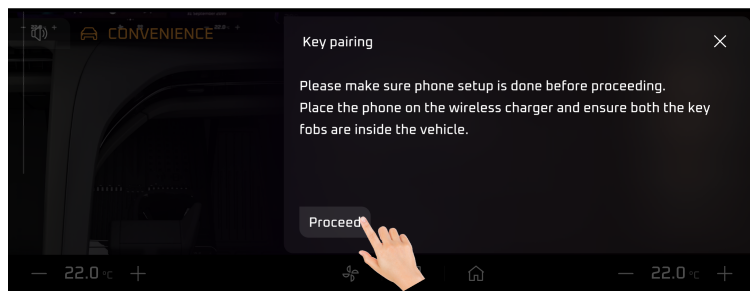
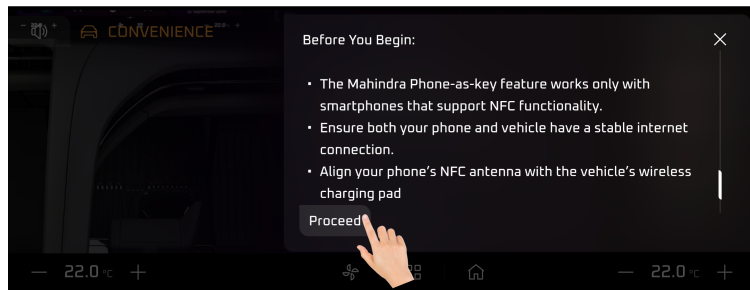


11. Tap on Add NFC device and select Replace Owner's phone under it.





12. Ensure the listed prerequisites are satisfied and tap on proceed in the following screens.



### NOTICE

*Ensure good network in the Owner phone and vehicle.*

*Ensure the phone is placed properly on the wireless charging pad aligning to the NFC antenna.*

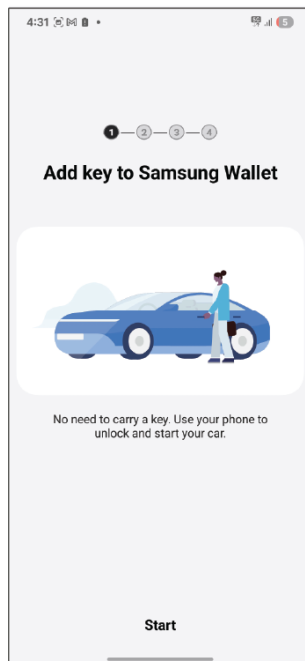
*Phone needs to be in unlocked state.*

*Do not remove the phone from wireless charging pad.*

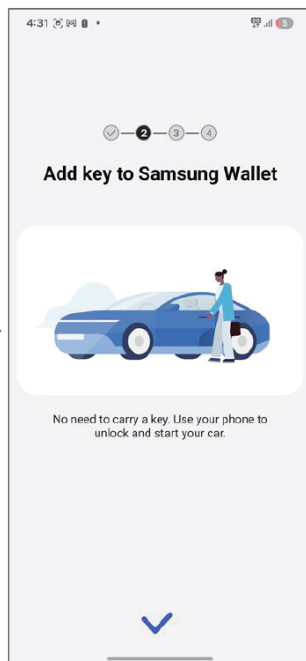


13. If the pairing is done through Samsung wallet click on start and follow the onscreen progress

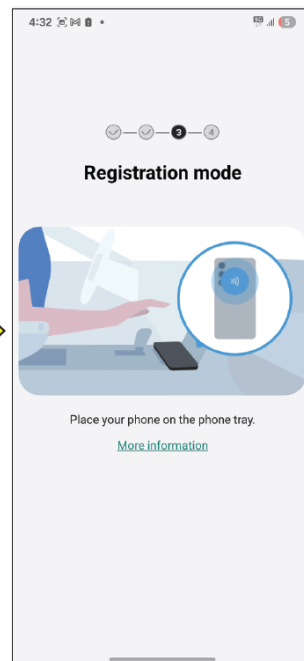
### Step 1



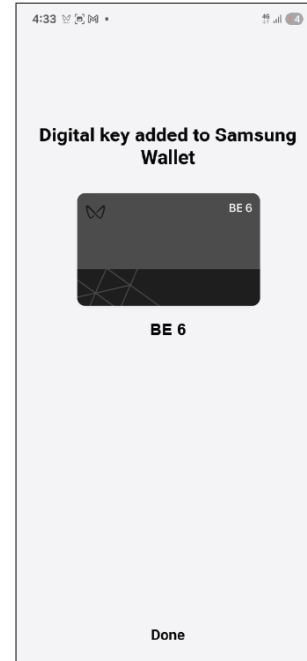
### Step 2



### Step 3

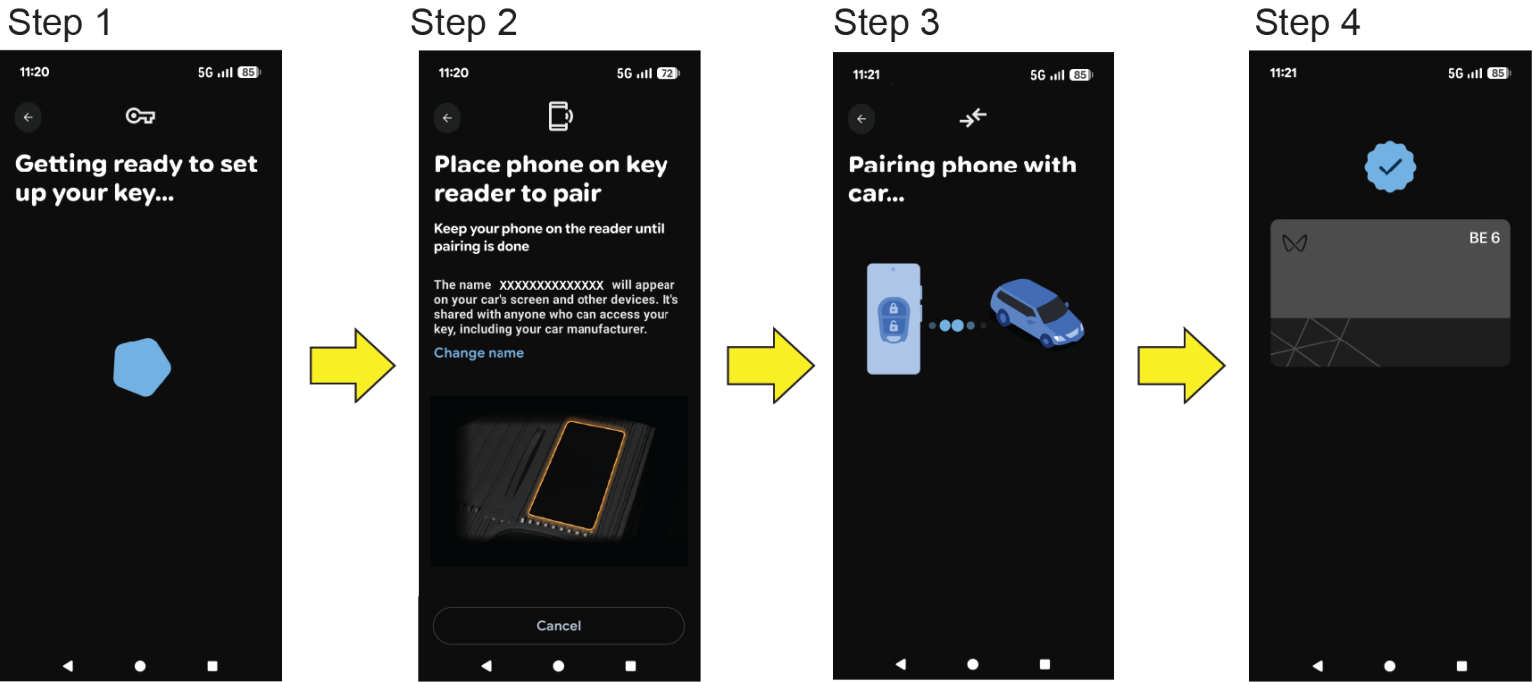


### Step 4





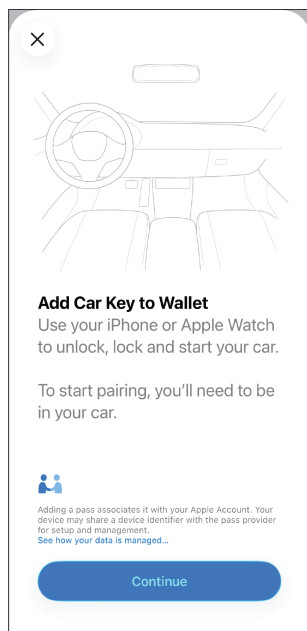
14. If the pairing is done through Google Wallet, the following screen flow will commence, User can change Owner key's display name by clicking on change name option, the changed name will reflect in Me4U and Center information display.



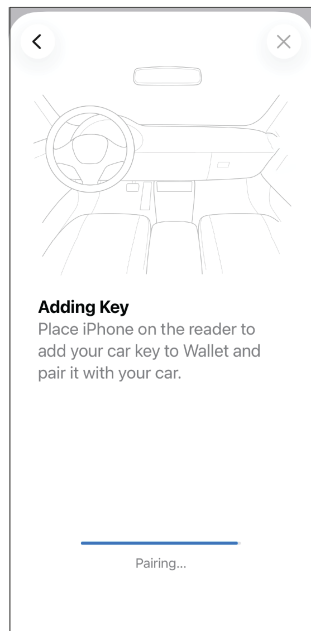


15. If the pairing is done through Apple Wallet, the following screen flow will commence.

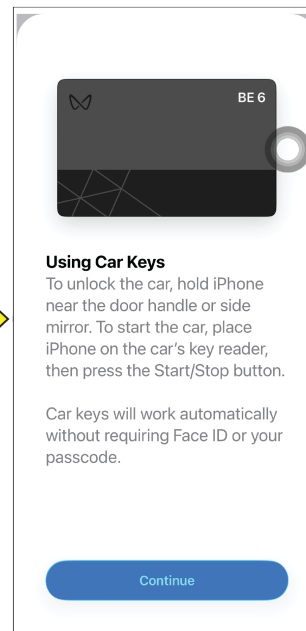
### Step 1



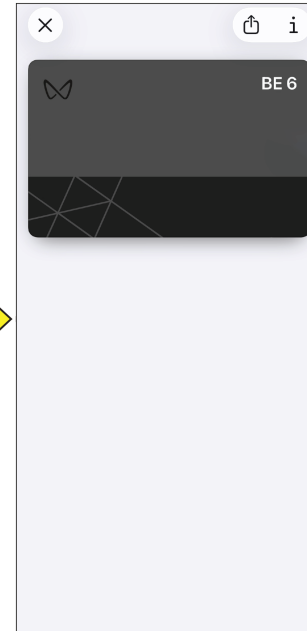
### Step 2



### Step 3



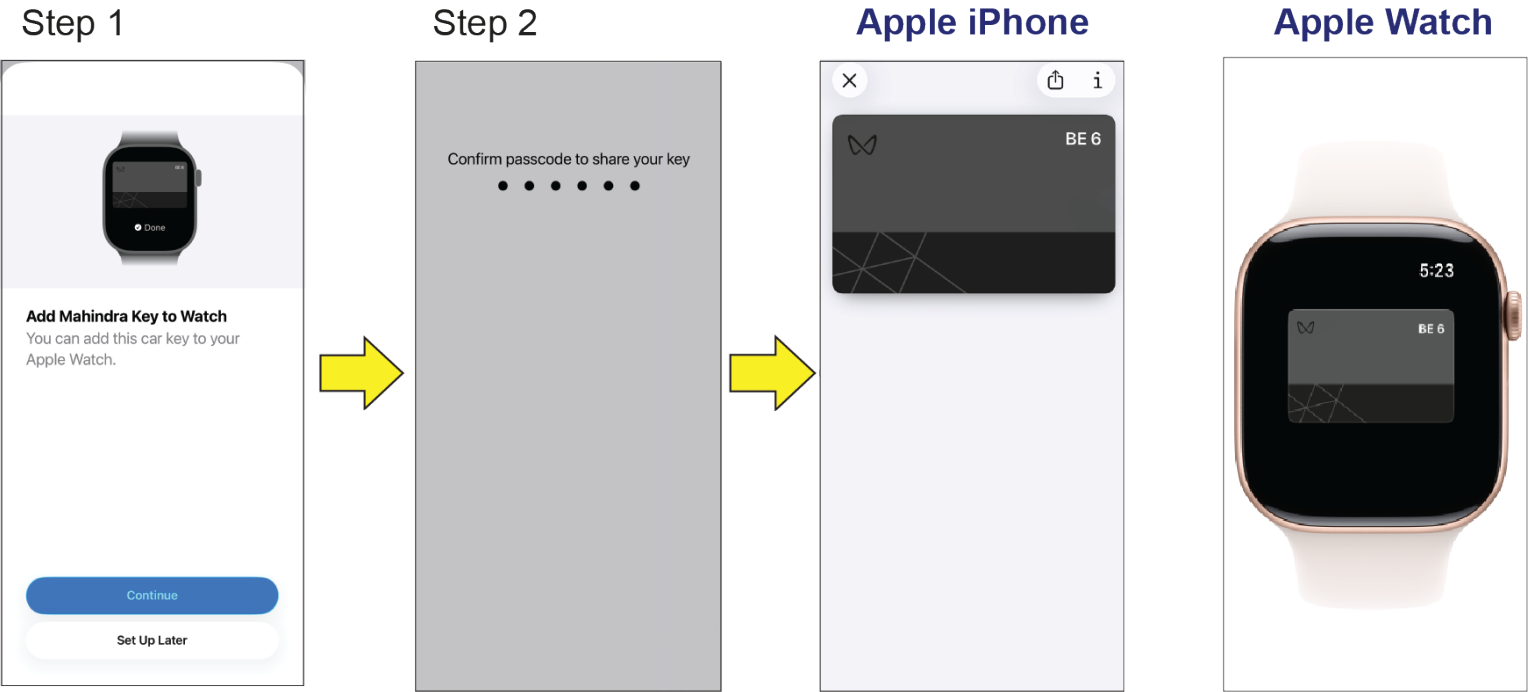
### Step 4





16. If user had a Apple Watch paired to his iPhone at the time of Owners key pairing it will prompt user to add the Apple Watch as a shared key. On following the below screen flow, Owners key will be added in Apple Wallet on iPhone while, shared key will be reflecting in Apple Wallet on Apple Watch.

The Apple Watch must be worn by the user at the time of pairing.

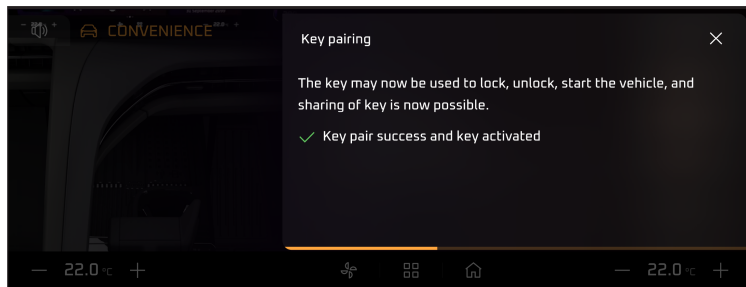
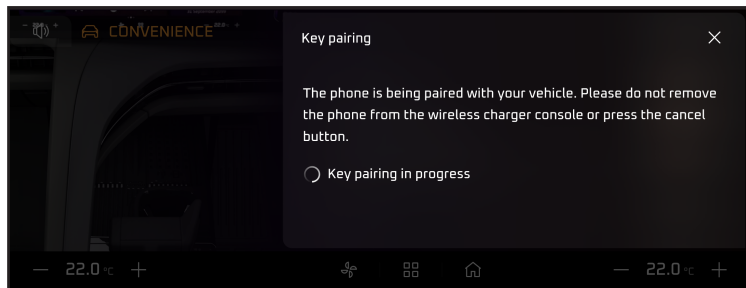




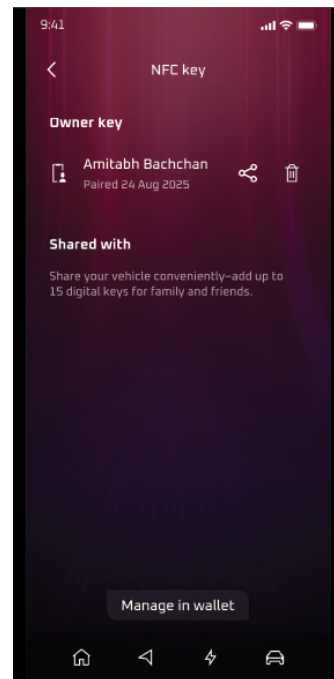
### NOTICE

*Apple Watch will be considered as a shared key.*

17. When key pairing is in progress, the Center Information Display displays progress screens and shows a success message upon successful key pairing.



18. Similarly, Me4U will display the added owner's phone as key.





### 1.9 Lost phone as key

In case of lost phone,

1. Owner key deletion from Me4U app
2. Owner key deletion from Center Information Display after entering vehicle with keyfob
3. Owner key deletion from Samsung / Google / Apple account logged in browser
4. For any further assistance contact support Center Number or contact service center.

### 1.10 Owner Key Deletion

Owner's phone as key can be deleted through.

1. Me4U application.
2. Vehicles Center Information Display.
3. Wallet app.
4. Samsung / Google / Apple Account.

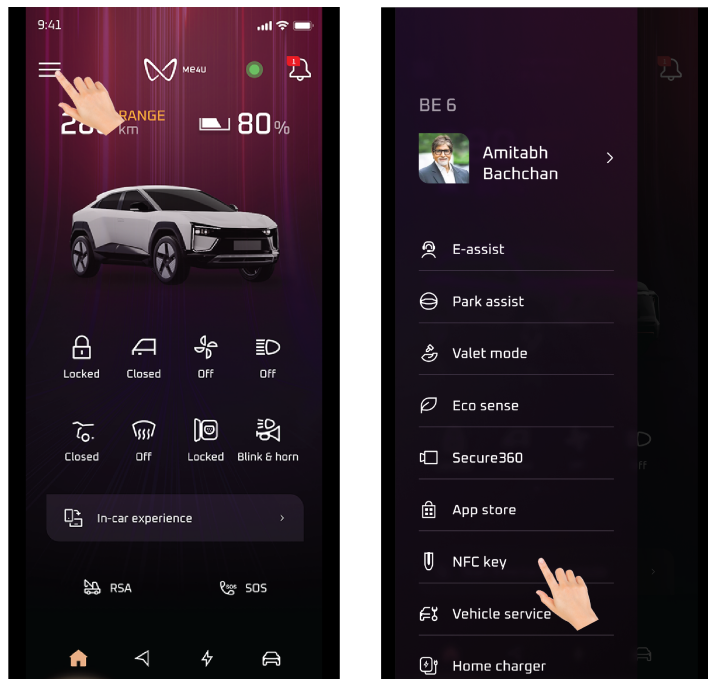
#### 1.10.1 Owner Key Deletion through Me4U application

Owner key can be deleted through the Me4U app provided vehicle is ON and connectivity is good.

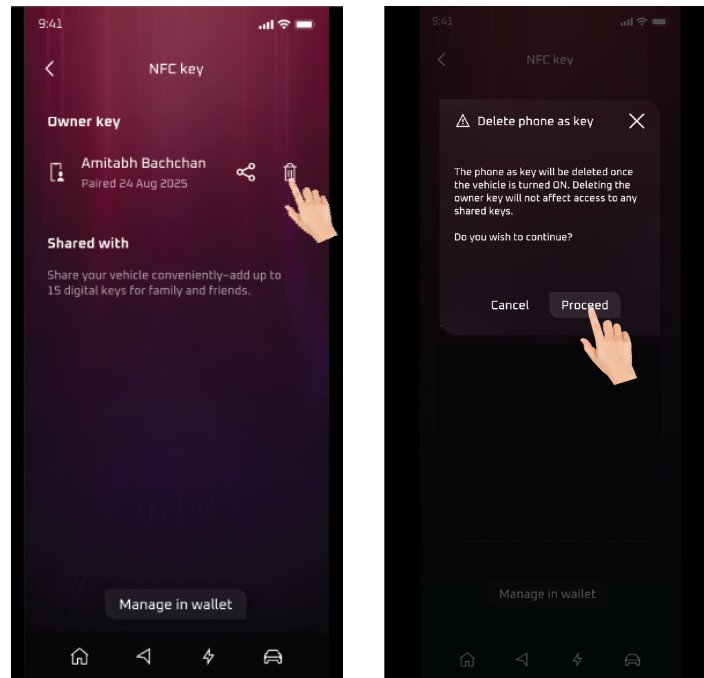




1. To delete the owner's key, select NFC key in Me4U app hamburger menu.



2. Tap on delete icon in Me4U application and click on 'proceed'. Me4U will ask for Me4U remote pin, after entering it Me4U will confirm key deletion immediately if the vehicle is turned on.





### NOTICE

*Shared key will be working after owners key deletion. Refer 'Shared key deletion' topic for further deleting shared key also.*

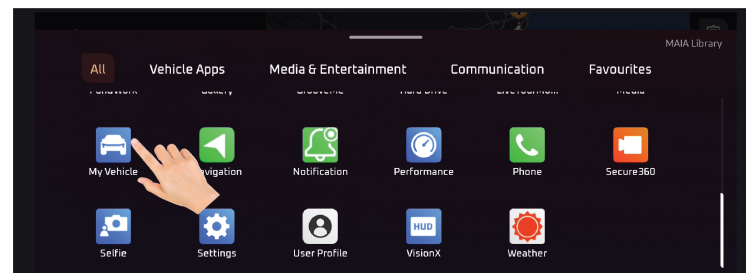
*Incase of bad network in vehicle, the keys deletion will be shown as in-progress and will take some time to delete completely.*

### 1.10.2 Owner Key Deletion through Center Information Display

The owner's key can be deleted from the Center Information Display by following the below steps

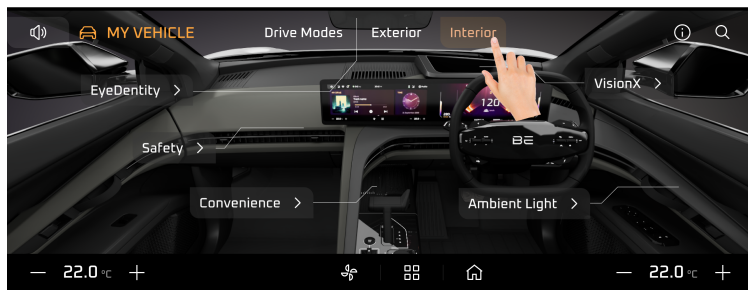
1. Go to 'App Drawer >> My Vehicle >> Interior >> Convenience'.

(i)

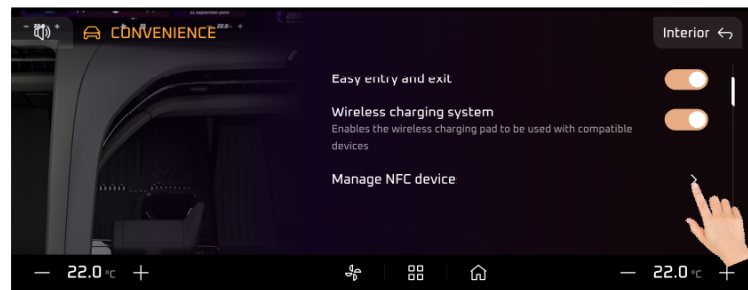




(ii)



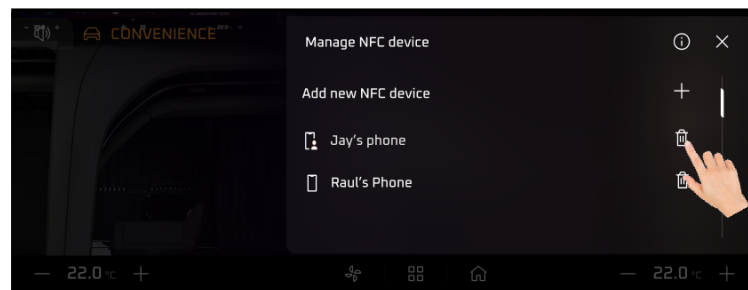
2. Tap on 'Manage NFC device'

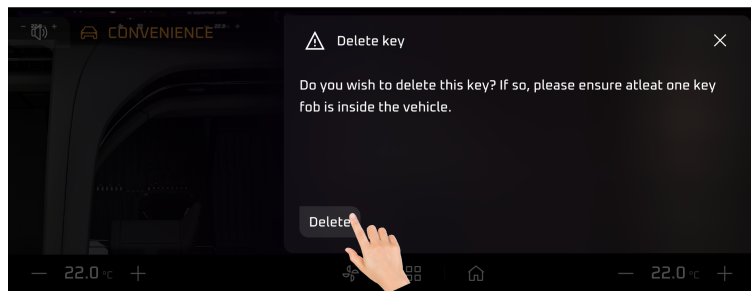


(iii)

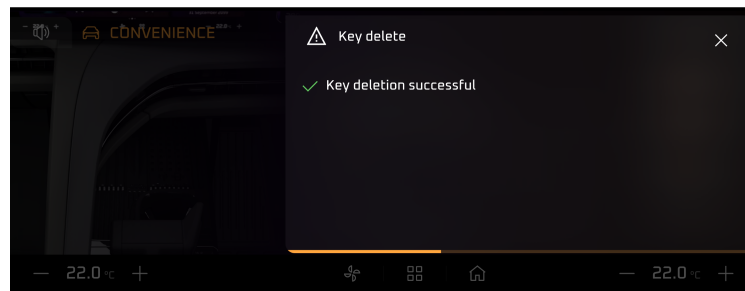
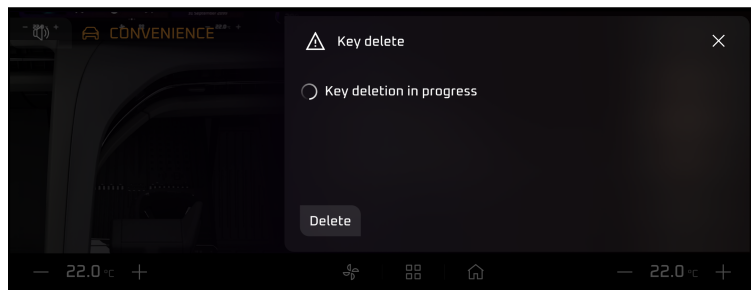


3. Tap on delete icon near the owner's phone as key and confirm delete.





4. Owner's phone as key will be deleted immediately



### NOTICE

*Shared key will be working after owners key deletion. Refer 'Shared key deletion' topic for further deleting shared key also.*

*incase of bad network in user device, the keys will be deleted immediately, but it will take some time to reflect in Me4U and wallet app.*



### 1.10.3 Owner Key Deletion through Wallet app

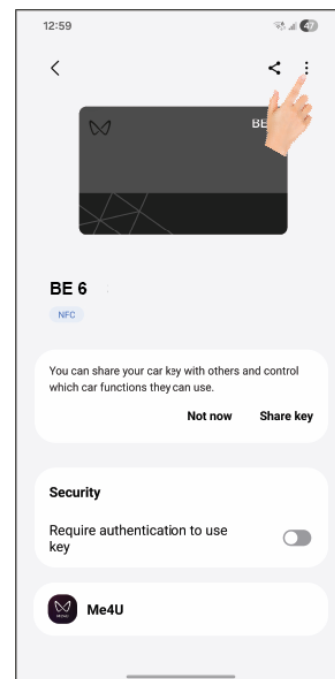
Owner key can be deleted through the respective device's Wallet app like Google wallet, Samsung wallet and Apple Wallet.

#### NOTICE

*Shared key will be working after owners key deletion. Refer 'Shared key deletion' topic for further deleting shared key also.*

### Owner Key Deletion using Samsung Wallet

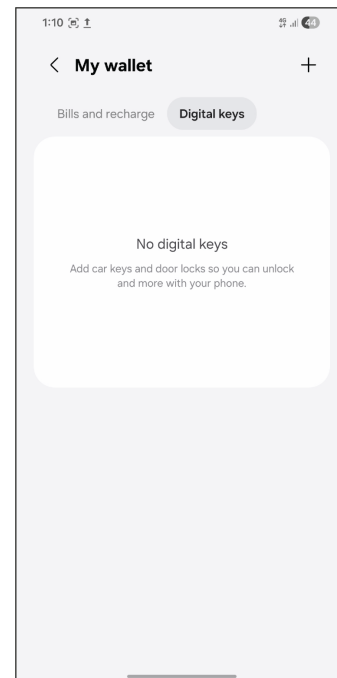
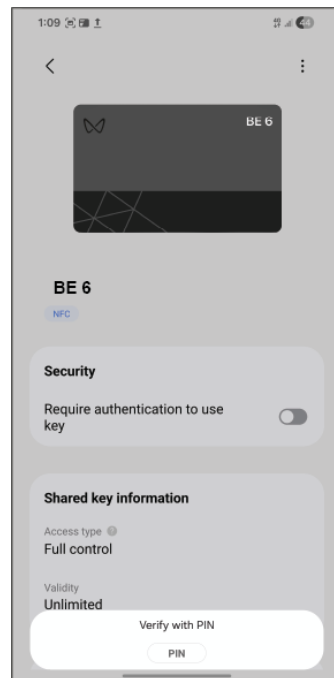
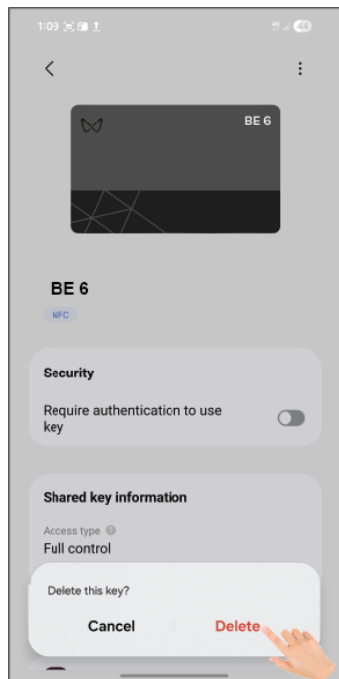
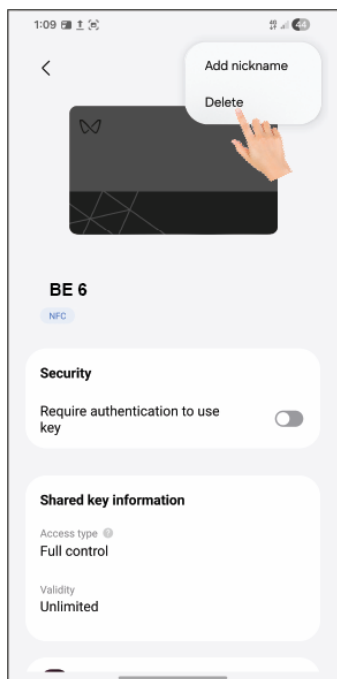
1. To delete the owner's key, open Samsung wallet >>> select the owner's NFC key and click on the more options icon.





2. Tap on 'delete' and again reconfirm the deletion.

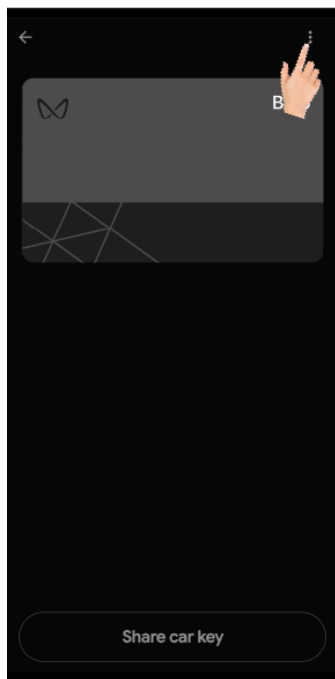
3. Wallet app will ask for device validation, after validation Wallet app will confirm key deletion immediately.



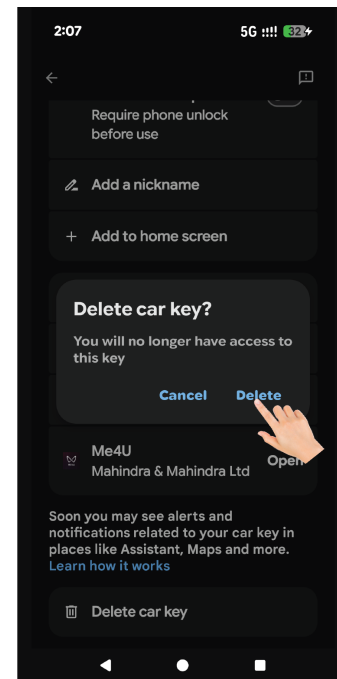
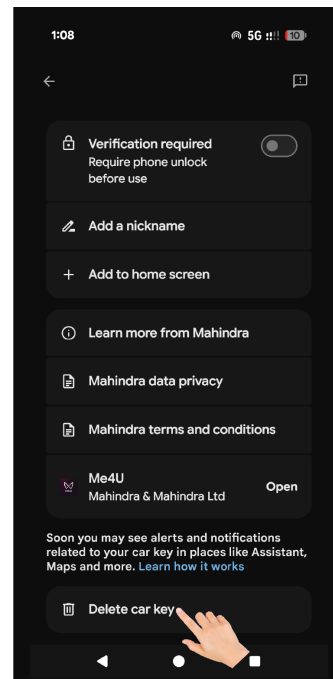


### Owner Key Deletion using Google Wallet

1. To delete the owner's key, open Google wallet >>> select the owner's NFC key and click on the more options icon.



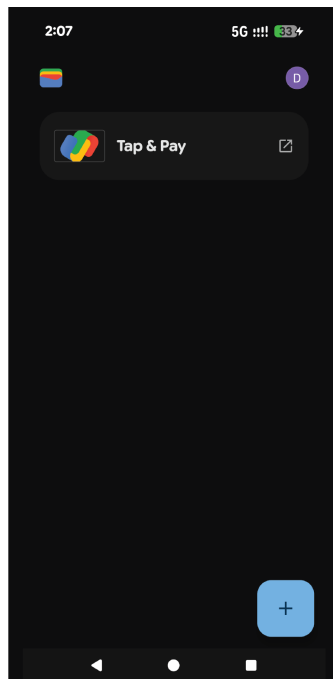
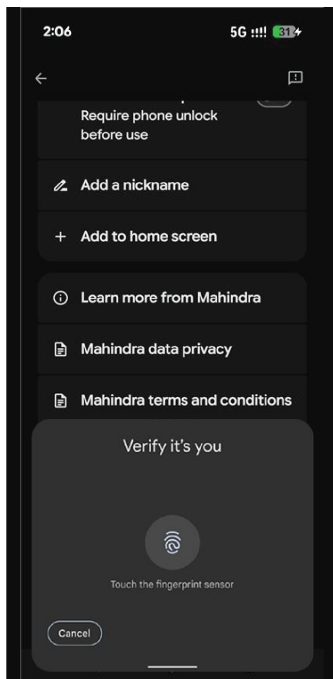
2. Tap on 'delete car key' and select 'delete'.



## Phone as key (If Equipped)

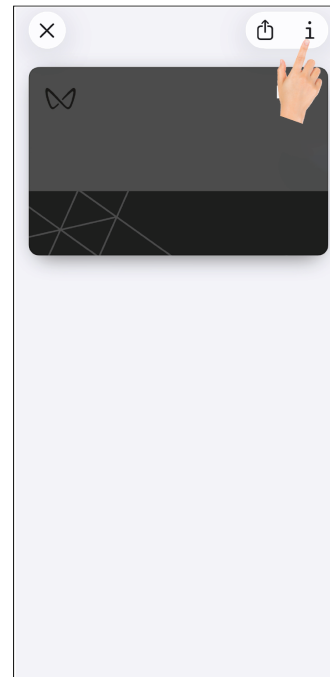


3. Wallet app will ask for device validation, after validation owner's key will be immediately deleted.



## Owner Key Deletion using Apple Wallet

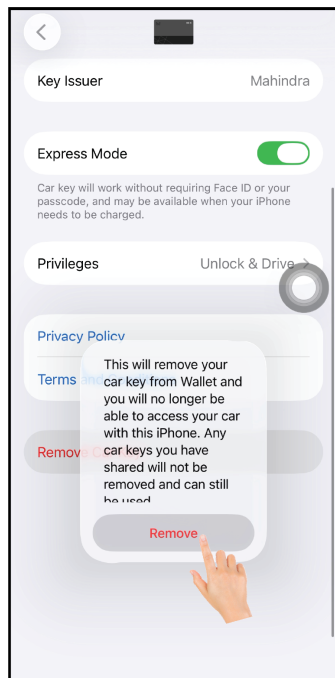
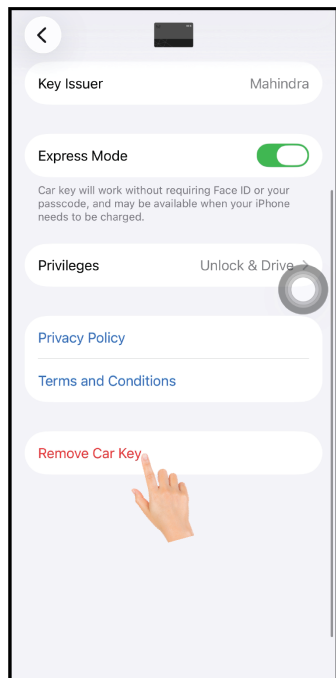
1. To delete the owner's key, open Apple Wallet >>> select the owner's NFC key and click on the more options icon.



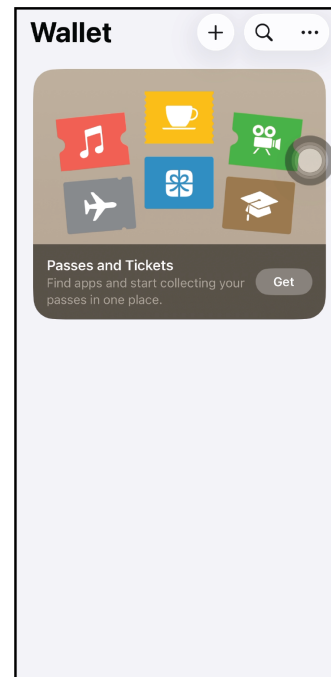




2. Tap on 'Remove Car Key' and again reconfirm the deletion.



3. Wallet app will confirm key deletion immediately.





### 1.10.4 Owner Key Deletion through Samsung / Google / Apple Account

Owner key can be deleted by logging in Samsung / Google / Apple Account through browser.

Samsung- <https://smartthingsfind.samsung.com/login>

Google- <https://myaccount.google.com/intro/find-your-phone?hl=en-US>

Apple- <https://www.icloud.com/find>

### 1.11 Shared Key Deletion

Shared phone as key can be deleted through the following methods

1. Owner's Me4U application
2. Vehicles Center Information Display
3. Owner's Wallet app
4. Shared users Wallet app
5. Shared users Apple Watch

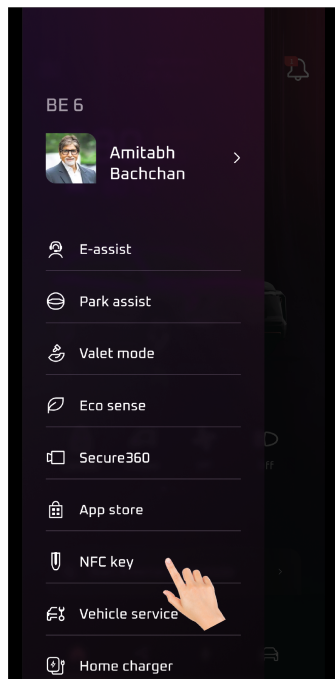
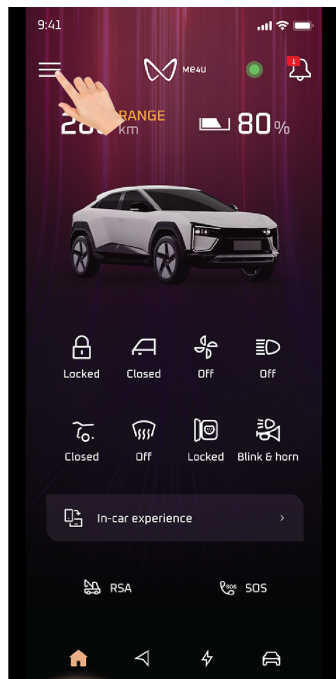
#### 1.11.1 Shared Key Deletion through owner's Me4U application

Shared key can be deleted through the owner's Me4U app provided vehicle is ON and connectivity is good.

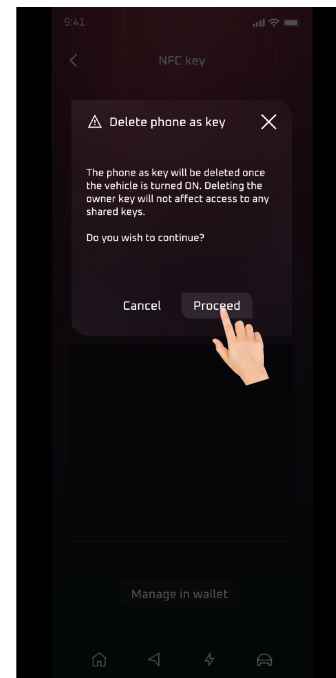
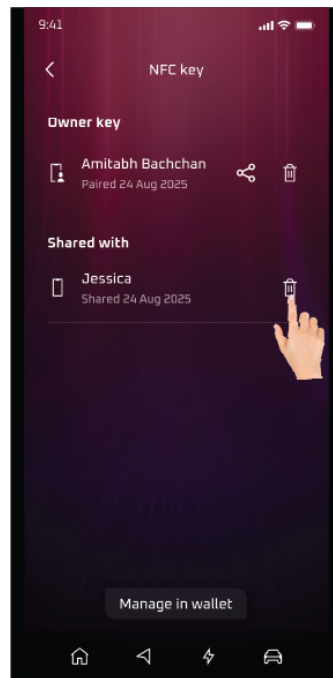


## Phone as key (If Equipped)

1. To delete the shared key, select NFC key in Me4U app hamburger menu.



2. Tap on delete icon adjacent to the respective shared key in Me4U application and click proceed. Me4U will confirm shared key deletion immediately if the vehicle is turned on.



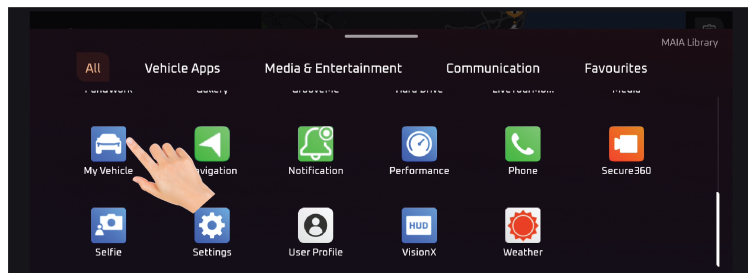


### 1.11.2 Shared Key Deletion through Center Information Display

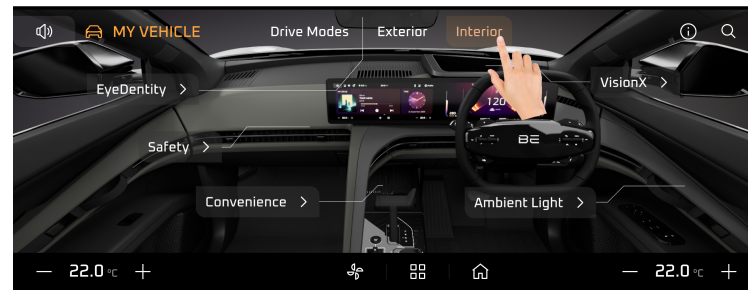
The shared key can be deleted from the Center Information Display by following the below steps

1. Go to 'App Drawer >> My Vehicle >> Interior >> Convenience'.

(i)



(ii)

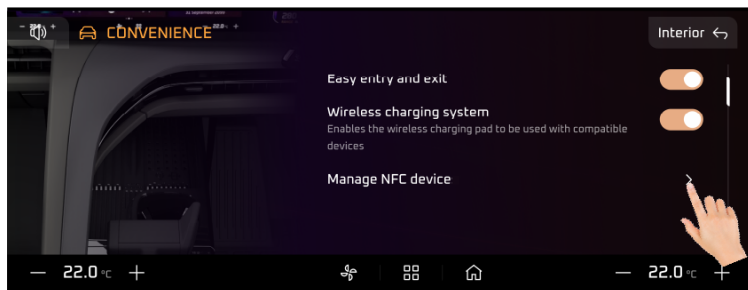


(iii)

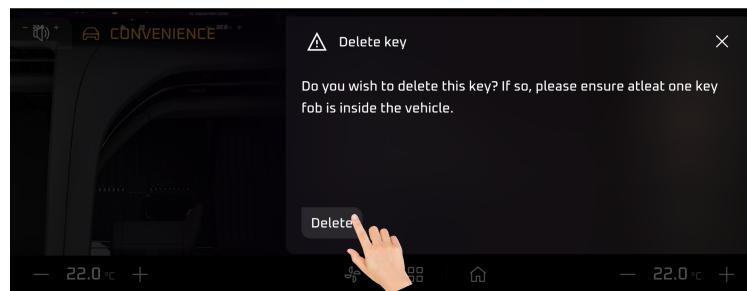
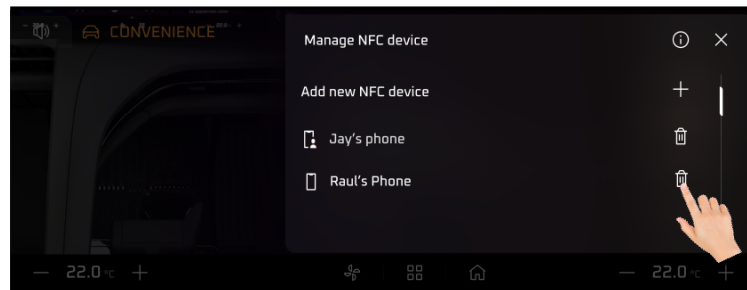




2. Tap on 'Manage NFC device'.

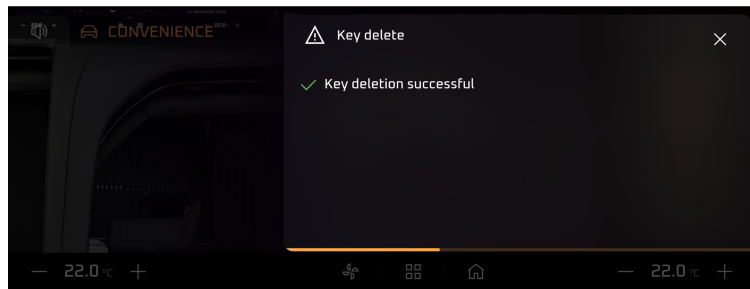


3. Tap on delete icon near the shared phone as key and confirm delete.





4. Shared phone as key will be deleted immediately.



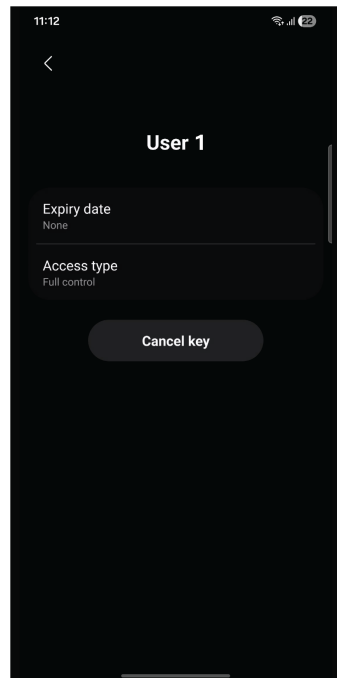
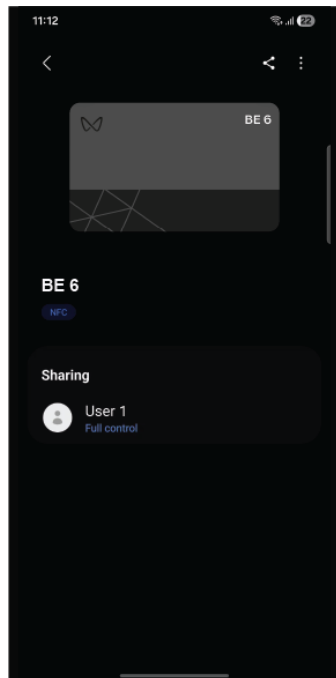
### 1.11.3 Shared Key Deletion through Owner's Wallet app

Shared key can be deleted through the owner's respective smartphone's Wallet app like Samsung wallet, Google wallet and Apple Wallet.

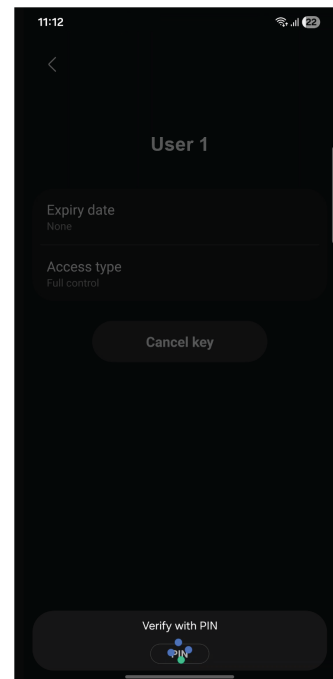


### Shared Key Deletion using Owner's Samsung Wallet

1. To delete the shared key, open Samsung wallet >>> select the shared key to be deleted and tap on 'cancel key'.



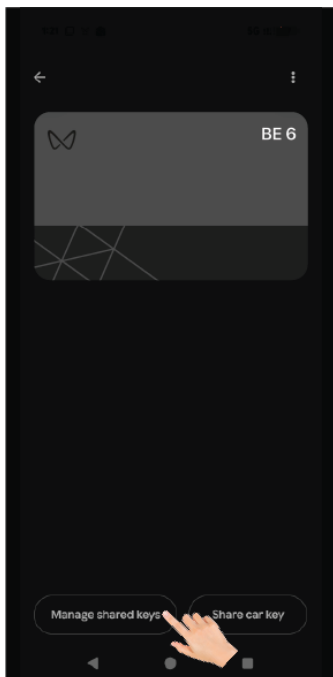
2. Wallet app will ask for device validation, after validation shared key will be immediately deleted.



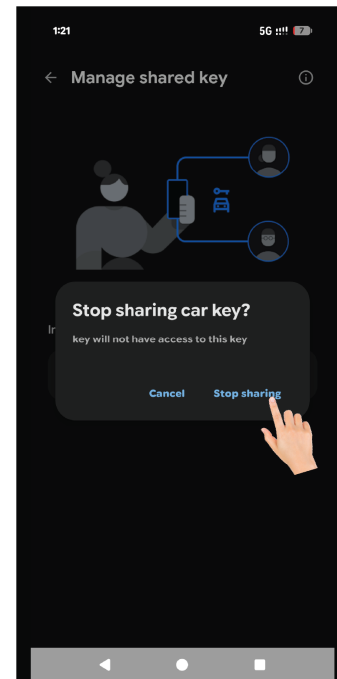
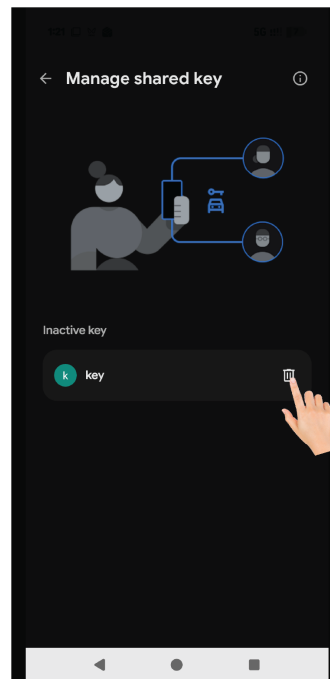


### Shared Key Deletion using Google Wallet

1. To delete the shared key, open Google wallet >>> select the owner's NFC key and click on manage shared keys.



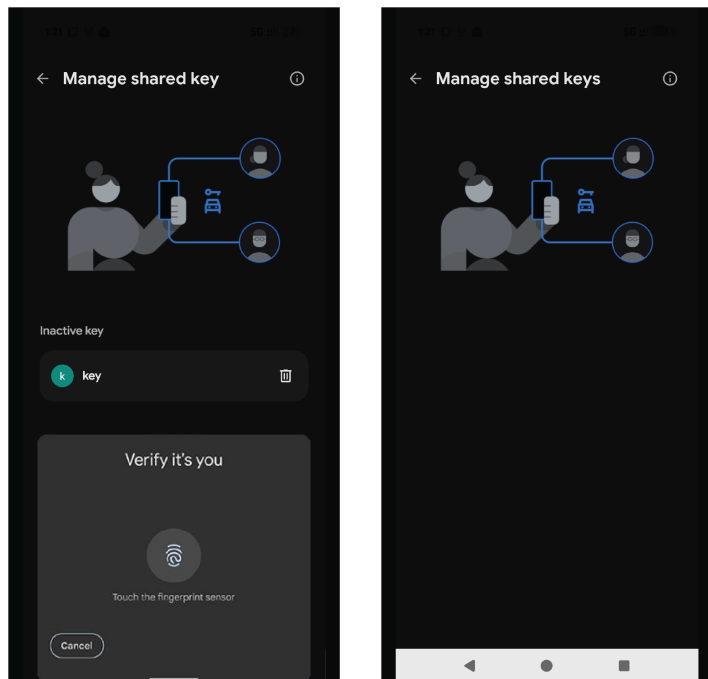
2. Tap on 'delete, button adjacent to the respective shared key and select 'Stop sharing'.





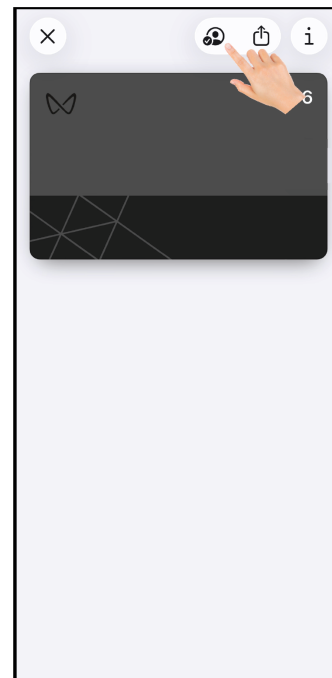


3. Wallet app will ask for device validation, after validation shared key will be immediately deleted.



### Shared Key Deletion using Apple Wallet

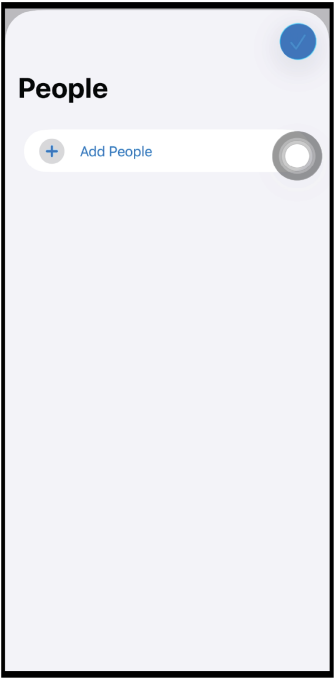
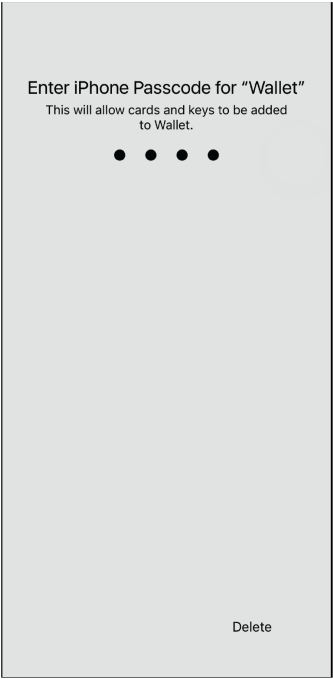
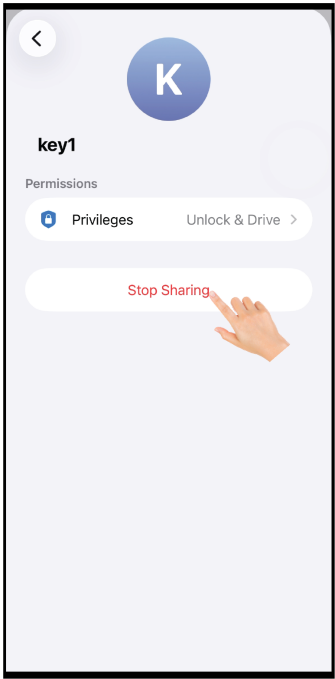
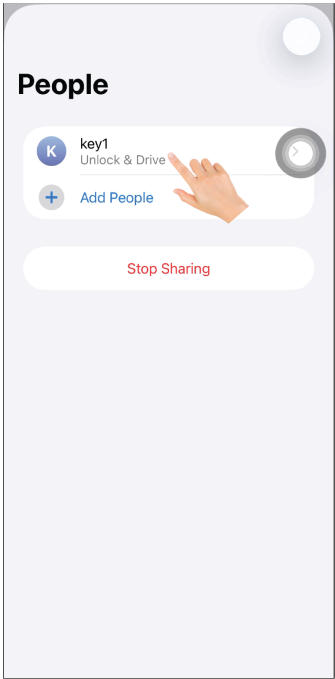
1. To delete the shared key, open Apple Wallet >>> select the owner's NFC key and click on shared keys icon.





2. Tap on the respective shared key and select 'Stop sharing'.

3. Wallet app will ask for device validation, after validation shared key will be immediately deleted.



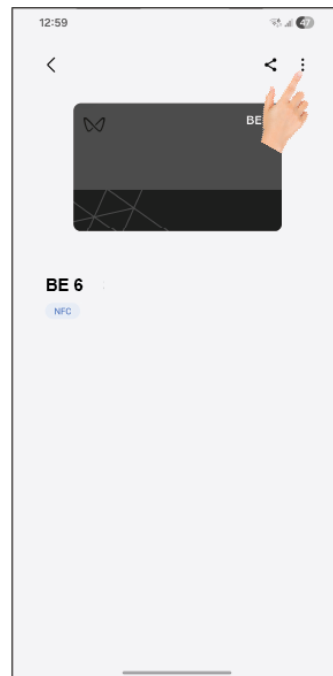


#### 1.11.4 Shared Key Deletion through shared user's Wallet app

Shared key can be deleted by the respective shared key user itself by using his device specific Wallet app like Samsung wallet, Google wallet and Apple Wallet.

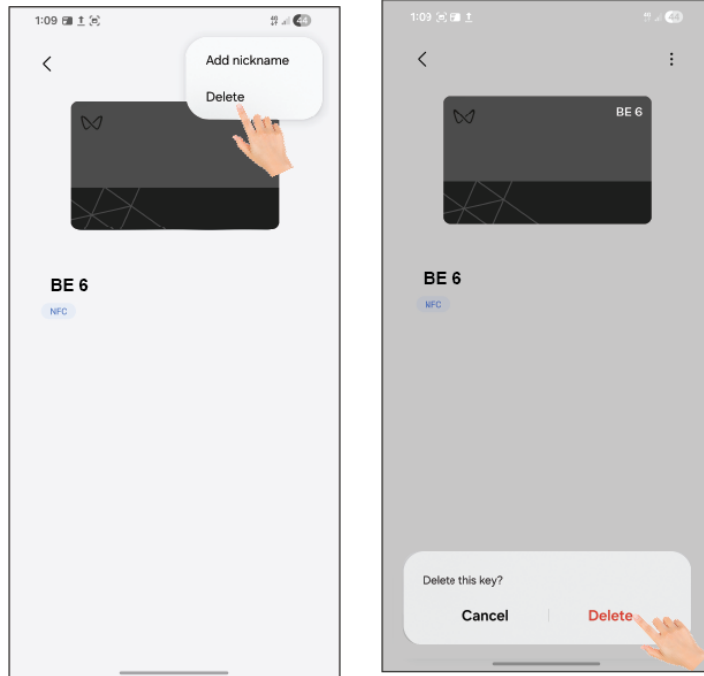
#### Shared Key Deletion using Samsung Wallet

1. To delete the shared key, open Samsung wallet >>> select the NFC key and click on the more options icon.

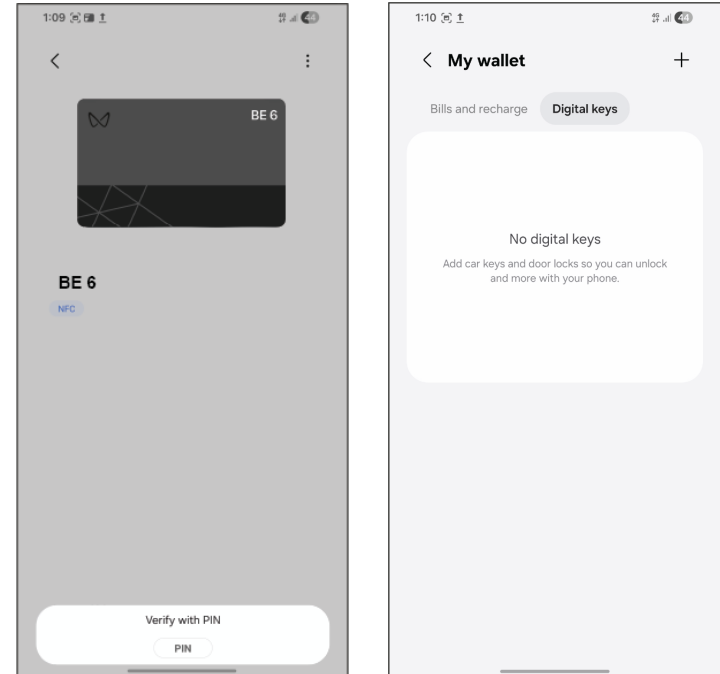




2. Tap on 'delete' and again reconfirm the deletion.



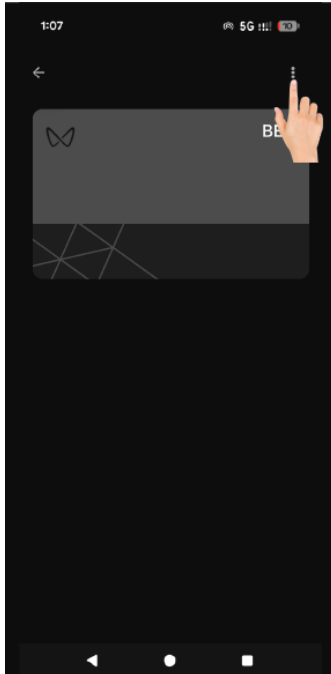
3. Wallet app will ask for device validation, after validation Wallet app will confirm key deletion.



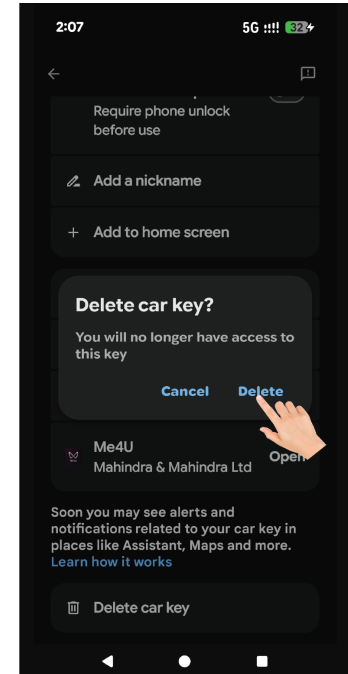
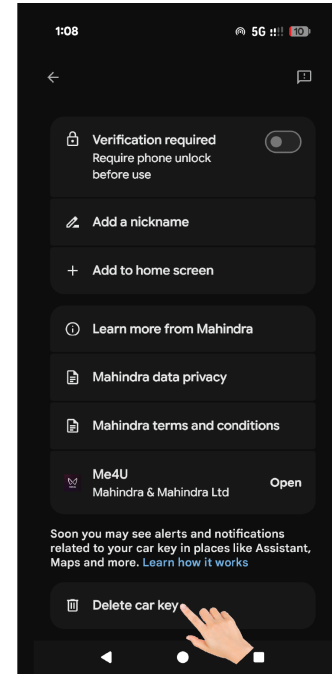


### Shared Key Deletion using Google Wallet

1. To delete the shared key, open Google wallet >>> select the NFC key and click on the more options icon.



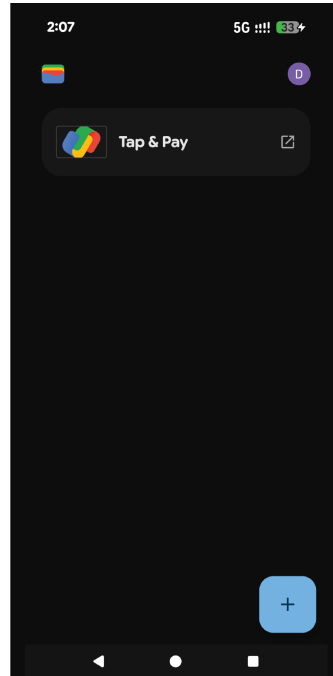
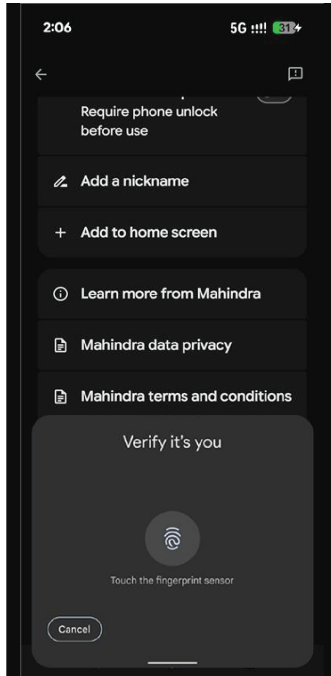
2. Tap on 'delete car key' and select 'delete'.



## Phone as key (If Equipped)

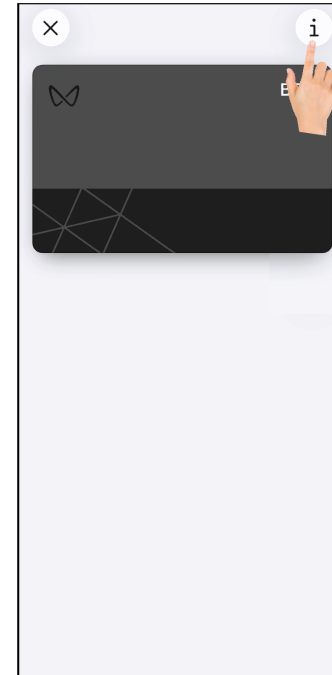


3. Wallet app will ask for device validation, after validation shared key will be deleted.



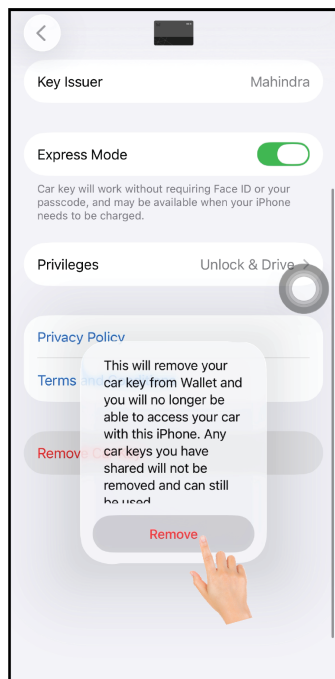
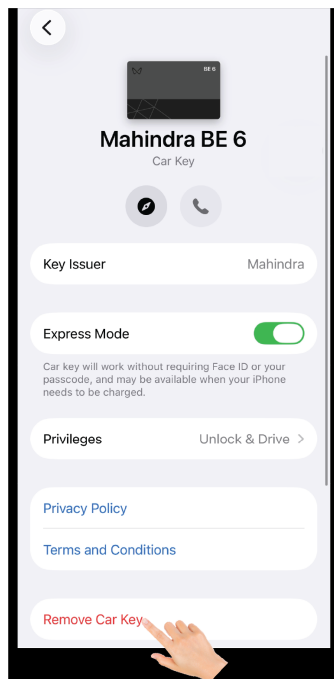
## Shared Key Deletion using Apple Wallet on iPhone

1. To delete the shared key, open Apple Wallet >>> select the NFC key and click on the more options icon.

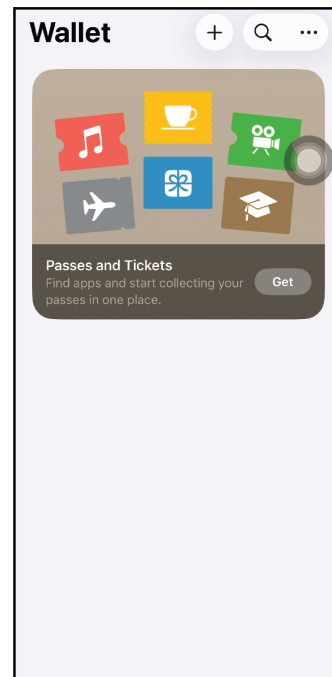




2. Tap on 'Remove car key' and select 'Remove'.



3. Shared key will be deleted.





### Shared Key Deletion using Apple Wallet on Apple Watch

1. To delete the shared key, open Apple Wallet on Apple Watch >>> Select the NFC key and click on the more options icon.



2. Tap on 'Remove' and again select 'Remove' to confirm.



3. Shared key will be deleted from the Apple Wallet on Apple Watch.





### 1.12 NFC Card deletion

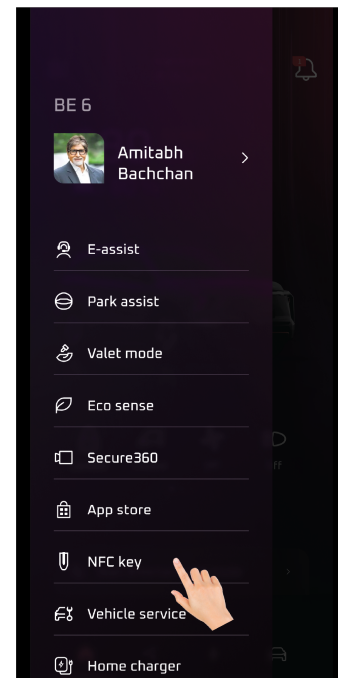
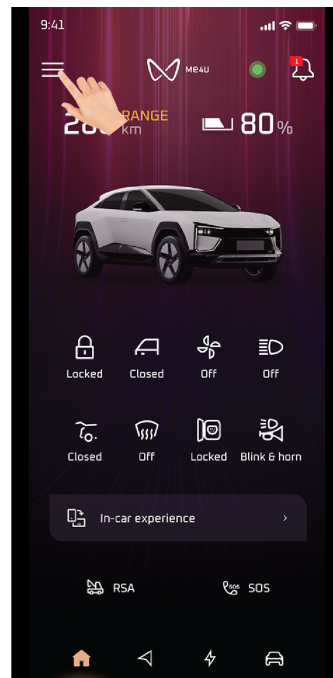
NFC card can be deleted through.

1. Me4U Application.
2. Vehicles Center Information Display.

#### 1.12.1 NFC Card Deletion through Me4U Application

NFC Card can be deleted through the Me4U app provided vehicle is ON and connectivity is good.

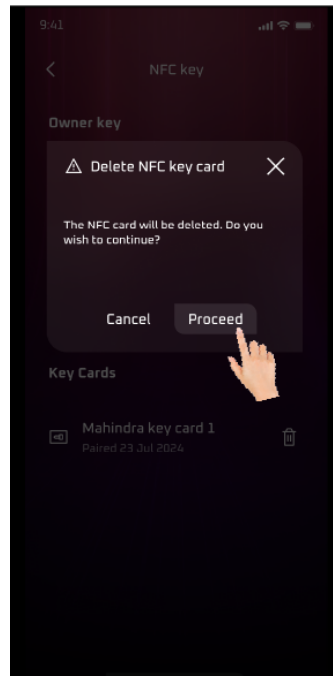
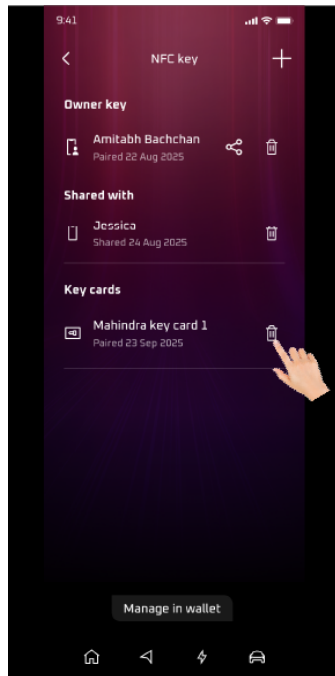
1. To delete the NFC card, select NFC key in Me4U app hamburger menu.



## Phone as key (If Equipped)



2. Tap on delete icon in Me4U application and click on 'proceed'. Me4U will ask for Me4U remote pin and will confirm key deletion immediately if the vehicle is turned on.

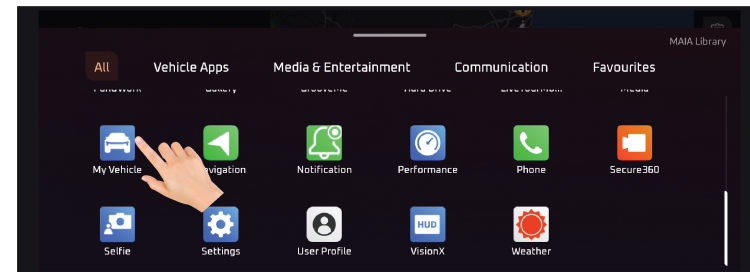


## 1.12.2 NFC Card Deletion through Center Information Display

The NFC card can be deleted from the Center Information Display by following the below steps

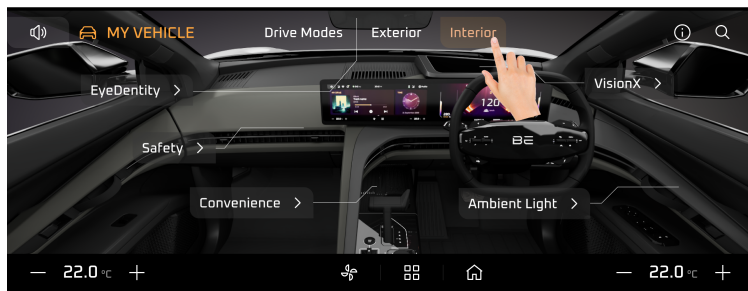
1. Go to 'App Drawer >> My Vehicle >> Interior >> Convenience'.

(i)





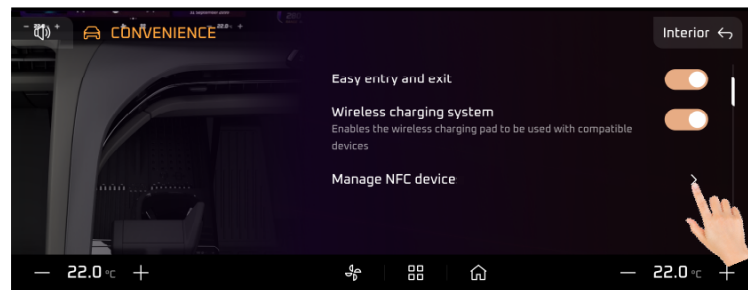
(ii)



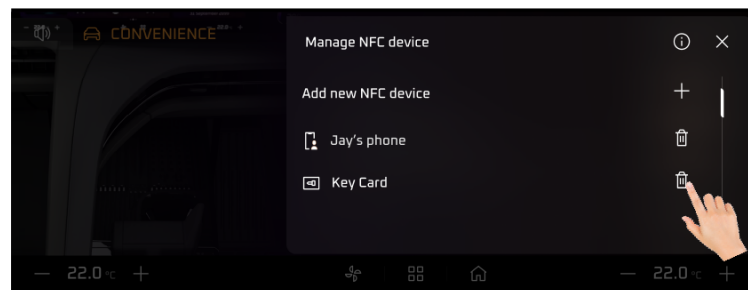
(iii)

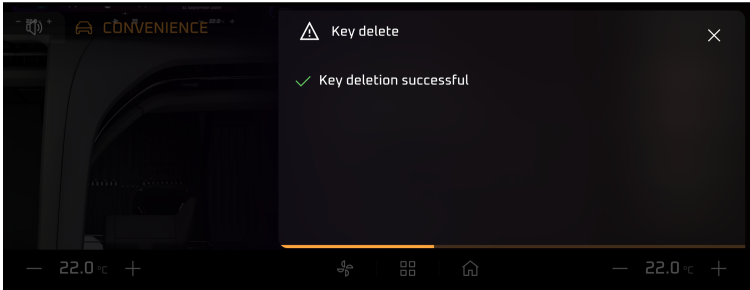
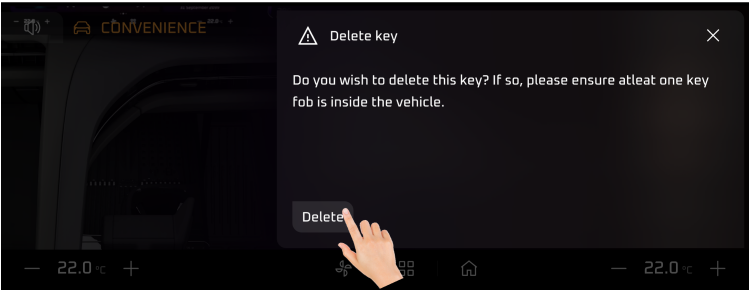


2. Tap on 'Manage NFC device'

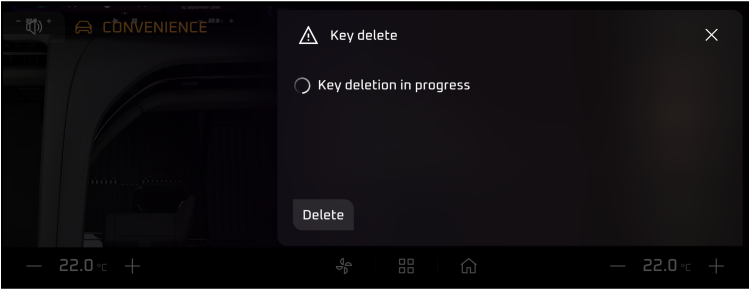


3. Tap on delete icon near the NFC card and confirm delete.





4. NFC card will be deleted immediately





### 1.13 Vehicle Reselling –Paired Keys (Owner and Shared) Deletion

In case of vehicle reselling, vehicle owner must delete all the NFC paired Owner (Phone and Card) and shared keys or factory reset the center information display to ensure the new user has vehicle access control.

For additional information on the key deletion, refer 'Shared key deletion from Center Information Display/ Shared Key Deletion using Me4U Application/ Shared Key Deletion using the Wallet app and Owner Key Deletion using Wallet app/ Owner Key Deletion using Me4U Application/ Owner Key Deletion from Center Information Display' section under Convenience chapter.

### 1.14 Frequently Asked Questions (FAQs)

#### 1. How do I use my “phone as key” to lock / unlock my car or start the vehicle?

- User can lock / unlock eSUV by tapping iPhone, Apple Watch, Android device and NFC card on eSUV Driver Door Handle.
- User can start eSUV by keeping iPhone or compatible Android device in wireless charger and then by pressing Start Button.

#### NOTICE

*iPhone's NFC sensor is located at the top center, for Android device's NFC touch position may vary depending on the models. kindly refer device manual for NFC position.*

#### 2. How to pair phone as key?

- To pair phone as key by Owner, registering in Me4U App is required and pairing to be initiated with 2 keyfobs in vehicle. For detailed procedure refer Vehicle Owners Manual

#### 3. Can I share my “phone as key” with family and friends?

- Yes, user can share eSUV's “phone as key” to family members and friends that allows to manage digital key access to others.



- User can share “phone as key” through smartphone’s Wallet app / Me4U App, refer Owner’s Manual for detailed process.

- User can assign customized name to the shared key for easy identification.

- Sharing “phone as key” with an activation code is a secured option to follow during the sharing process (recommended).

### 4. List of smartphones which support “phone as key” feature?

- List will be available in vehicle brand website

### 5. Can I use “phone as key” when there is no internet connectivity?

- Once paired, locking / unlocking / starting eSUV will no longer needs an active internet connection

- Only “phone as key” pairing needs internet connectivity for both vehicle and smartphone

### 6. Can I use “phone as key” when smartphone battery is low or switched off?

- Digital Key functionality works even when your device is in Power Reserve Mode / device power OFF state.

With iPhone Power Reserve, you can still unlock and start your vehicle for up to five hours if your iPhone needs a

charge. To use Digital Key during this period, Express Mode must be enabled

For Android phones, User Authentication must be turned OFF to unlock your SUV when the device is in this Power Reserve state.

### 7. How do I delete or unpair a “phone as key” (both Owner’s Key & Shared Key)?

- User can delete Owner’s Key / Shared Key from your eSUV’s Center Information Display-NFC menu, Me4U App’s NFC Key menu or Apple / Samsung / Google Wallet.

- From Vehicle, MyVehicle App > Interior > Convenience > Manage NFC Key > Delete desired key from the list

- From Me4U App, NFC Key > Delete desired key from the list

- From Wallet app, Select the SUV Key > Delete desired key from the list

### NOTICE

*To delete a key, eSUV and Smartphone should be online with internet connectivity. Refer Owner’s Manual for detailed process.*



## 8. What if I lost my phone which has a digital key and I have no access to vehicle?

- User can login their Google / Samsung / Apple Account (as applicable based on the smartphone type / Wallet app) and mark that smartphone device as lost or stolen. This will prevent eSUV from being unlocked with lost / stolen phone key.

### NOTICE

*In case if you have deleted the key, you will loose the access to the vehicle, You need valid keyfob/ NFC card to access the vehicle further.*

Google- <https://myaccount.google.com/intro/find-your-phone?hl=en-US>

Samsung- <https://smarththingsfind.samsung.com/login>

Apple- <https://www.icloud.com/find>

- Or user can reach Mahindra Customer Care (1800 209 6006) and raise a request to terminate the key associated with vehicle

### NOTICE

*This needs an active internet connection either in eSUV or in smartphone*

## 9. I am not able to unlock the door/ start the vehicle using Digital Key

- Customer to verify the KEY STATUS for the specific key from list of keys.

- If the KEY STATUS is ACTIVE and user is unable to access, call Mahindra Customer Care (1800 209 6006) or call RSA or reach nearest dealer

- If the KEY is not in the list, proceed with Key Pairing procedures from Vehicle Owners Manual

## 10. Whether phone as key/NFC Card is to be in Wireless Charging pad during vehicle drive?

- Not necessarily, it is to be placed in wireless charging pad at the time of vehicle start. Also the driver should have the key accessible before switching off the ignition.

### NOTICE

*Whenever vehicle is accessed with phone as key / NFC Card, it is to be always ensured that phone as key/NFC Card is available with the driver before switching the vehicle ignition off.*

## 11. Whether phone as key device can be charged in wireless charger?

- Yes, wireless charging is independent of NFC function



### **12. Whether wireless charging of Phone can be done when Vehicle NFC card / any NFC card is placed in charging pad ?**

- It is recommended not to place Phone with NFC card as the operations get interrupted, also avoid placing more than 1 NFC device in wireless charging area to have seamless operation

### **13. How to avail the NFC card for my vehicle?**

- Reach nearest dealer service center for purchasing and pairing NFC card

### **14. Is it possible to revoke NFC based access to vehicle?**

- phone as key and NFC Card can be deleted by user. For inhibiting NFC feature usage in vehicle, reach the nearest dealer service center

### **15. Is it possible to temporarily revoke NFC based access to vehicle, without deleting the key?**

- Yes, possible. User can login their Google / Samsung / Apple Account (as applicable based on the smartphone type / Wallet app) and mark that smartphone device as lost or stolen, on doing so phone as key will be suspended.

Google- <https://myaccount.google.com/intro/find-your-phone?hl=en-US>

Samsung- <https://smartthingsfind.samsung.com/login>

Apple- <https://www.icloud.com/find>